

# Eligibility and Referral Pathway

Non-DHS Facilities

To qualify for Whole Person Care – Los Angeles (WPC-LA), individuals must **live in Los Angeles County and be eligible for Medi-Cal**. For more details on how **you** can refer someone to a specific WPC-LA program, please see below:

Population and Programs	Eligibility Criteria for Individuals	Referral Pathway
<b>HOMELESS HIGH-RISK</b> Benefits Advocacy	Homeless or at risk of being homeless who meet any of the following criteria: over 65 years of age or physical or mental health disability, and not receiving Supplemental Security Income or Social Security Disability Insurance benefits.	Refer to the Countywide Benefits Entitlement Services Team (CBEST) in your Service Planning Area (SPA): SPA 1 (661) 948-8559                      SPA 5 (310) 399-6878 SPA 2 (818) 342-5897 ext. 2157      SPA 6 (323) 432-4399 SPA 3 (626) 593-2364                      SPA 7 (562) 373-5264 SPA 4 (213) 334-1633                      SPA 8 (562) 599-1321
Homeless Care Support Services and Tenancy Support Services	Homeless or at risk of being homeless who meet any of the following criteria: disabled or chronic physical or behavioral health conditions and frequent visits to emergency departments or hospitals.	Refer to the Coordinated Entry System (CES) website <a href="http://ceslosangeles.weebly.com/">http://ceslosangeles.weebly.com/</a>
Psychiatric and Medical Recuperative Care	Homeless who meet the following criteria: not going to a skilled nursing facility when discharged from hospital, ability to live independently and can self-administer medication, independent in mobility and transfers, medically and psychiatrically stable.	Refer to the Hospital Association of Southern California website for referral process: <a href="http://www.hasc.org/homeless-resources/homeless-referral-resource-training-webinar-available-viewing">http://www.hasc.org/homeless-resources/homeless-referral-resource-training-webinar-available-viewing</a>
Sobering Center	Intoxicated and does not need immediate medical attention. Willing to visit the Sobering Center ( <i>currently with one location serving SPA 4: Skid Row area of downtown Los Angeles</i> ).	Call the Exodus Line (213) 395-7700
<b>MEDICALLY HIGH-RISK</b> Transitions of Care	Hospitalized and not going to a skilled nursing facility when discharged from LAC+USC Medical Center, Harbor UCLA Medical Center, Olive View UCLA Medical Center, or White Memorial Medical Center; and <ul style="list-style-type: none"> <li>• At least 3 inpatient admissions (or ED observational stays) in the past 12 months; or</li> <li>• At least 2 inpatient admissions (or ED observational stays) in the past 12 months with select criteria.</li> </ul>	Referrals are processed through hospital-specific protocols

(05/29/18)



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<b>MENTAL HEALTH HIGH-RISK</b> Residential and Bridging Care	Living in an Institution of Mental Disease or Enriched Residential Setting, but could be placed in the community with support.	Refer to the Department of Mental Health Countywide Resource Management Referral Line (213) 738-4775 and speak to the “Officer of the Day”
Intensive Services Recipients	Recently discharged from an inpatient psychiatric unit with serious mental illness, with at least 2 psychiatric-related admissions in the past 12 months.	Call the WPC-LA Referral Line (844) 804-5200
<b>PERINATAL HIGH-RISK</b> MAMA’S Neighborhood	Pregnant women who are low-income, experiencing complex, stressful life circumstances, or have medical comorbidities.	Call the MAMA’s Referral Line (844) 37-MAMAS or visit MAMA’S website <a href="http://dhs.lacounty.gov/mamas">http://dhs.lacounty.gov/mamas</a>
<b>REENTRY HIGH-RISK</b> Pre-Release	Incarcerated in Los Angeles County jails with ongoing needs due to chronic physical and/or serious mental illness, substance use disorder, or social need.	Send email to: <a href="mailto:CareTransitionsReferrals@lasd.org">CareTransitionsReferrals@lasd.org</a>
Post-Release	Released from jail or prison within the last 6 months with ongoing needs due to homelessness or at risk of being homeless, chronic physical and/or serious mental illness, substance use disorder or social need.	Call the WPC-LA Referral Line (844) 804-5200
<b>SUBSTANCE USE DISORDER HIGH-RISK</b> Substance Use Disorder-Engagement Navigation and Support	Current substance use disorder and willingness to receive treatment.	Call the WPC-LA Referral Line (844) 804-5200

\*Please note: Information on this document is subject to change without notice.

For more information about Whole Person Care – Los Angeles, visit our website <http://wpc.dhs.lacounty.gov>

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