Providence Holy Cross Medical Center

Hospital Introduction
2018
About Providence Holy Cross Medical Center

• Founded in 1961
• The hospital has a reputation for clinical excellence with a personal touch
• **Key services include:**
  – Oncology
  – Maternity & NICU
  – Neurosciences
  – Trauma & Emergency Svcs
• **2017 Statics:**
  • Admissions: 25,788
  • Acute Ave Daily Census: 213
  • Deliveries: 3,300
  • ER Visits: 110,002
  • Trauma Cases: 1,409
PHCMC: Quality Awards

- **Magnet Designation** from American Nurses Credentialing Center, ANCC

- **Top 100 Hospitals for Clinical Excellence** from Healthgrades®

- **U.S. News & World Report Award** named among the top 20 hospitals in the Los Angeles metro area

- **Received Gold Seal of Approval™** from The Joint Commission for Primary Stroke Centers

- **STEMI Designation**—Named one of LA County’s designated receiving centers for heart attack victims
PHCMC: Span of Control

- Added Associate Nurse Managers (ANMs)
- ANM University
- Interprofessional Committee
- System Curriculum for the Front Line Nurse Manager
- Quiet Weeks
  - Development Discussions
  - New Employee Touches
- Next: Charge RN Training