



## Educational Program: *Hospital Disaster Management Training*

### A Product of the Los Angeles County Disaster Resource Center Program

Does your hospital need training on hospital surge capacity management for natural disasters and chemical, biological, radiological, nuclear and explosives (CBRNE) incidents? Join us for *Hospital Disaster Management Training*, an in-depth two-day session that is a product of the Los Angeles County Department of Health Services Emergency Medical Services Agency's Disaster Resource Center Program. The Hospital Association of Southern California provides educational and administrative support.

This course has a broad approach, with both a clinical and non-clinical target audience that includes but is not limited to hospital administration, physicians, nurses, emergency care technicians, safety, security, facilities, mental health, ancillary, legal/risk management, human resources, educators, clinic and first receiver staff.

Participants will learn how to move beyond awareness and focus on operational strategies. At the end of the course, participants will be able to:

- Understand an all-hazards approach in disaster management, to successfully coordinate hospital response during a mass-casualty incident.
- Perform a role in the hospital command center.
- Perform a role in either the emergency department or triage.
- Describe the health care facility's role in a disaster.

**Please note:** We require 20 registered students to hold the training. For the rare occasion that we do not have 20 students registered, the class will be cancelled one week prior to the training. You will have the option of signing up for another class or receiving a refund. Please take this into consideration when booking transportation and/or hotel accommodations. Also, we highly recommend completing Federal Emergency Management Agency (FEMA) Incident Command System (ICS) online courses 100, 200 and 700 prior to the training. However, these courses are not required. Learn more at <https://training.fema.gov/nims/>.

#### **This two-day course features:**

- Lectures and skill sessions
- Tabletop and functional exercises
- Immediate exercise evaluation and feedback
- Continuing education credits

#### **Training Dates**

- March 5 & 6, 2019
- May 7 & 8, 2019
- October 1 & 2, 2019
- December 10 & 11, 2019

All trainings are two days, from 7 a.m. to 5 p.m.

#### **Registration**

Course size is limited. Pre-registration is required. There will be no on-site registration.

**Course fee: \$199 per student.**

- Payable by credit card online 14 days prior to course.
- Cancellations will be accepted less a \$25 processing fee until 14 days prior to the program date. **NO REFUNDS** after 14 days. Substitutions welcome.
- Later cancellations and non-attending registrants will be invoiced for the entire registration fee.
- The registration fee does not transfer to another session or program.
- Registrations will not be confirmed until payment is received.

To register and pay, visit [www.cvent.com/d/xbq975/4W](http://www.cvent.com/d/xbq975/4W).

For all registration questions, contact Leticia Salcido, Hospital Association of Southern California, (213) 538-0737 or [lsalcido@hasc.org](mailto:lsalcido@hasc.org). If you have questions about the training, contact Chris Sandoval at (562) 378-1645 or [csandoval@dhs.lacounty.gov](mailto:csandoval@dhs.lacounty.gov).

### Training Site

LAC+USC Medical Center, 1200 N. State Street, Los Angeles.  
Free Parking in Lot 9D and Lot 10. Training held in Old General Hospital Emergency Department "1350."

### Dress Requirements

Casual/comfortable or scrubs. You will be moving around during this hands-on training. Temperatures vary and a jacket is recommended.

## Agenda—Day 1

7 a.m.	Registration and Breakfast
7:30 a.m.	Welcome and Introductions
8 a.m.	Disaster Myths and Facts
8:40 a.m.	How the System Works
9:20 a.m.	Break
9:30 a.m.	<i>How the System Works</i> Tabletop Exercise
10 a.m.	Break
10:10 a.m.	Hospital Surge Planning and Altered Standards of Care
10:50 a.m.	Radiological Incidents
11:30 a.m.	Break
11:40 a.m.	Skill/Learning Stations: 1) Geiger Counters and Dosimeters and 2) ReddiNet®
12:30 p.m.	Lunch (Provided)
1 p.m.	Hospital Command Center Management
1:40 p.m.	Hospital Mass Casualty Triage
2:20 p.m.	Orientation to Functional Exercises
2:45 p.m.	Break
3 p.m.	Functional Exercise: Earthquake
4:30 p.m.	Debrief
5 p.m.	End of Day 1

## Agenda—Day 2

7 a.m.	Registration and Breakfast
7:30 a.m.	Welcome to Day 2
7:50 a.m.	Natural Disasters
8:30 a.m.	Chemical Incidents
9:10 a.m.	Break
9:20 a.m.	Skill/Learning Stations: 1) PAPRs & Decon Suit, 2) Mass Fatality Planning
10:10 a.m.	Resource Request
10:30 a.m.	Break
10:40 a.m.	Biological Incidents
11:20 a.m.	Explosive/Blast Incidents
12:30 p.m.	Lunch (provided)
12:45 p.m.	Children and Disasters
2:05 p.m.	Break
2:15 p.m.	Functional Exercise: Explosive Incident
3:45 p.m.	Debrief
4 p.m.	Post-Test/Wrap-Up
4:30 p.m.	End of Training

## Continuing Education

Continuing education units estimated at 16 hours are available for ACHE, BRN, and Pre-Hospital as follows:

- HASC is authorized to award 16 hours of pre-approved ACHE Qualified Education credit for this program toward advancement, or recertification, in the American College of Healthcare Executives. Participants in this program who wish to have the continuing education hours applied toward ACHE Qualified Education credit must self-report their participation. To self-report, participants must log into their MyACHE account and select “My Education Credit” to log hours earned.
- BRN Credit provider approved by the California Board of Registered Nursing, CEP #970 for 16 contact hours.
- Pre-Hospital CE approved by the L.A. County Disaster Medical Management (MICN, EMT, Paramedic) EMS CE Provider #19-0602.

A certificate of attendance including credit for ACHE and BRN will be provided to all participants at the end of the course. The Pre-Hospital certificates will be mailed out to participants.

## Americans with Disabilities Act

The Hospital Association of Southern California ensures that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend these programs, please call (213) 538-0737.

## Presenters: *Hospital Disaster Management Training*

AMI BOONJALUKSA, RN, MICN, [aboonjaluksa2@dhs.lacounty.gov](mailto:aboonjaluksa2@dhs.lacounty.gov)

Ami Boonjaluska is the emerging infectious disease program manager and the mental health liaison with the L.A. County EMS Agency Disaster Services Section. Her responsibilities include ensuring hospital preparedness for a highly infectious disease outbreak, and that resources are available for mental health crises during a disaster. She has worked as an emergency room registered nurse at LAC+USC Medical Center for 10 years and MICN for eight years serving as the trauma charge nurse and preceptor for radio/base calls.

RYAN BURGESS, RN, MSN, [rburgess@calhospital.org](mailto:rburgess@calhospital.org)

Ryan Burgess is regional hospital preparedness coordinator for Los Angeles, Ventura, Santa Barbara and San Luis Obispo counties for the California Hospital Association. He previously served with UCLA Medical Center for 11 years as disaster resource center manager, emergency department clinical manager, and prehospital care coordinator. He was an emergency department nurse for many years as well as a flight nurse with Mercy Air and Life Flight Southern California. Burgess received his MSN from Cal State Long Beach's Trauma/Emergency Clinical Nurse Specialist program.

ARACELY CAMPOS, [acampos4@dhs.lacounty.gov](mailto:acampos4@dhs.lacounty.gov)

Aracely Campos is a senior clerk typist for the Los Angeles County Department of Health Services Emergency Medical Services (EMS) agency. She is an important member of the Disaster Section providing support to multiple diverse medical and health preparedness programs in the delivery of education, training and conference preparation. Campos also serves as a systems administrator for the Los Angeles County Surge Unit where she is responsible for assisting volunteers, maintaining volunteer records, validating application data, and recruitment events. She is responsible for putting together the HDMT student binders, and organizing the patient-volunteers who assist in making the exercises realistic.

CHRISTOPHER CELENTANO, MD, MA, [ccelentano@dhs.lacounty.gov](mailto:ccelentano@dhs.lacounty.gov)

Chris Celentano is the emergency management officer, regional disaster resource center coordinator, and past medical director of the department of emergency medicine at LAC+USC Medical Center. He is a past board member of CAL/ACEP and CAL/ACEP's Practice Management Committee. His work includes formulating best practices in surge planning and ED crowding. Since 2003, Celentano has been an attending physician in LAC+USC's emergency department and a faculty member at Keck School of Medicine at USC.

**STEVEN CHIN, MD, FACEP, [steven.chin@pihhealth.org](mailto:steven.chin@pihhealth.org)**

Steve Chin is disaster medical director at PIH Health Hospital-Whittier and the facility's decon team medical director. He is both an attending emergency physician and a radiation hazmat technician. Chin is author of the Hospital Play Book for L.A. County's Multi-Agency Radiologist Response Plan. He has deployed to disasters around the world as a medical team manager for the Urban Search & Rescue Task Force with the Los Angeles County Fire Department (a FEMA CATF-2, USAID OFDA USA-2, United Nations-designated heavy rescue team).

**ELAINE FORSYTH, RN, MICN, [eforsyth@dhs.lacounty.gov](mailto:eforsyth@dhs.lacounty.gov)**

Elaine Forsythe is disaster program manager with the Los Angeles County EMS Agency Disaster Services Section. Her responsibilities include disaster preparedness for ambulatory surgery centers, home health/hospice and EMS Providers. She is also the lead EMS Agency representative for mass fatality planning and assists in the coordination of HDMT. Forsyth has more than 20 years of experience as a RN, with 13 years' ED experience connected to disaster preparedness and training. She joined the EMS Agency in 2007 and moved to disaster services in 2011.

**JEFF HOVSEPIAN, EMT-P, [jhovsepian@memorialcare.org](mailto:jhovsepian@memorialcare.org)**

Jeff Hovsepian is responsible for logistics and equipment familiarization for MemorialCare Long Beach Medical Center and Miller Children's & Women's Hospital. He also sits on the Long Beach area coalition. Hovsepian has received training from FEMA/Homeland Security, California Department of Public Health, and the Joint Regional Information Center. He has worked in health care since 2000, and as a paramedic since 2003.

**LAURIE LEE-BROWN, RN, BSN, PHN, MICN, [lee-brown6@dhs.lacounty.gov](mailto:lee-brown6@dhs.lacounty.gov)**

Laurie Lee-Brown is disaster program manager with the Los Angeles County EMS Agency Disaster Services Section. She is also disaster resource center manager and trauma/burn/pediatric surge coordinator for Hospital Preparedness Program (HPP) hospitals in L.A. County. She has over 25 years of experience as a RN with 12 years' ED experience and five years as a prehospital care coordinator. She was employed by an EMS provider for eight years as an educator and QI coordinator before joining the disaster services section in 2015.

**DIANA MANZANO-GARCIA, MPA, [dmanzano@areadonline.com](mailto:dmanzano@areadonline.com)**

Diana Manzano-Garcia is one of eight disaster management area coordinators for the Los Angeles County Operations Area. Her responsibilities consist of working with the 23 cities in Area D and with partner agencies to support their emergency management activities and to act as a liaison between local government and county, state and federal agencies. Manzano-Garcia is a certified instructor and facilitates departmental trainings in relation to emergency preparedness, emergency management and community disaster preparedness, fire safety, SEMS, NIMS and ICS. Her degrees include a master's in public administration from the University of La Verne and a bachelor's in criminal justice administration from the University of Phoenix.

**CLAUDIA MARROQUIN-FROMETA, [claudia.m.marroquin-frometa@kp.org](mailto:claudia.m.marroquin-frometa@kp.org)**

Claudia Marroquin-Frometa is part of the national emergency management, health care continuity team with Kaiser Permanente Foundation and Health Plan. She provides support to all of Kaiser's Southern California medical centers. She has a combined 20 years of experience in disaster preparedness, education, communications, public relations and motivational public speaking. Marroquin-Frometa has spent the last 10 years in the emergency management field improving disaster-response strategies with area hospitals. She is a member of the National Advisory Committee on Hospital Incident Command System (HICS) for California's Emergency Medical Services Authority. She also is a member of the California Hospital Association's Emergency Management Advisory Council. She is a terrorism liaison officer and holds a bachelor's degree in communications. She plans to pursue a master's degree in public health.

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**MARY MASSEY**, [mmassey@calhospital.org](mailto:mmassey@calhospital.org)

Mary Massey has over 25 years in hospital emergency services and county health disaster management. She participates in multi-agency, state and federal coalitions and deploys with the CA-1 DMAT team to multiple wildfires and hurricanes, including storms Ike and Katrina. She is a veteran of the HICS National Workgroup, and projects with the CDC, the UN, and numerous Homeland Security exercises across the country. A Department of Justice WMD, HSEEP instructor, and Master Exercise Practitioner, she graduated from Naval Postgraduate School with a master's in homeland security and defense. Massey currently is the CHA HPP program coordinator.

**KATIE MEYER, RN, BSN, PHN, CCRN, NHDP-BC**, [kmeyer@chla.usc.edu](mailto:kmeyer@chla.usc.edu)

Katie Meyer is nurse manager of the disaster resource center at Children's Hospital Los Angeles. She has been at Children's Hospital since 2000 – in that time she has worked as a house supervisor and in the pediatric intensive care unit. She serves on the executive board of the National Pediatric Disaster Coalition, chairs two disaster committees, serves as an adviser for several pediatric disaster projects, teaches pediatric disaster preparedness and participates in several working groups. Meyer is a board-certified national health care disaster professional. She has served as incident commander during multiple hospital disasters, and manages the hospital emerging infectious diseases program – and training, drills, business continuity, decontamination training and amateur radio teams. Meyer received her bachelor's degree in nursing from Azusa Pacific University and is pursuing a master's in nursing leadership and management.

**JOHN OSPITAL, RN, MICN**, [jospital@dhs.lacounty.gov](mailto:jospital@dhs.lacounty.gov)

John Ospital is a senior nursing instructor with the disaster management unit at the Los Angeles County EMS agency. He holds several roles at the agency – coordinator for the county's CHEMPACK sustainment program and supervisor for the area's emergency drug cache program. As an instructor, he teaches several classes including hospital decontamination, and CBRN and EMT recertification courses. Ospital also coordinates and maintains a BRN and EMS CE provider program. He maintains his ACLS and BLS instructor certification and has a 10-year history of teaching at L.A. County's Paramedic Training Institute.

**KELLYN PAK, RN, MSN, MICN, CEN** [kpak@dhs.lacounty.gov](mailto:kpak@dhs.lacounty.gov)

Kellyn Pak is nurse manager at the Disaster Resource Center at LAC+USC. She manages the Emergency and Disaster Training Center, located in the old general hospital's famous ER. Pak also conducts training and education on high-fidelity simulation for ER residents and teaches a two-unit emergency health care course to undergraduate pre-med students at USC. She is also a Trauma Nursing Core Course director. Pak has been an emergency room nurse since 2002, and worked at Children's Hospital Los Angeles as trauma burn surge coordinator before returning to LAC+USC. She earned a bachelor's degree in nursing from USC, and her Master of Nursing Education from Mount St. Mary's College in Los Angeles. Pak is also a member of L.A. County's Healthcare Volunteer Surge Unit.

**CHRIS RICCARDI, CHSP, CHEP, CHCM-SEC**, [criccardi@choc.org](mailto:criccardi@choc.org)

Chris Riccardi is business continuity program manager for CHOC Children's Hospital in the city of Orange. His responsibilities include the development, implementation and management of the enterprise-wide business continuity program. Riccardi brings 15 years of industry experience with a combination of hands-on practice and multiple certifications – and authorship of award-winning programs. Formerly, he was emergency management officer for Providence Health & Services. He also was the creator behind the *15 'til 50* project – a nationally-recognized incident-response-planning program.

**ISABEL SANCHEZ**, [isanchez@pih.net](mailto:isanchez@pih.net)

Isabel Sanchez is disaster resource center coordinator at Presbyterian Intercommunity Hospital. She serves as liaison to umbrella hospitals and the EMS Agency. Sanchez provides technical assistance on disaster drills and exercises, decontamination training and other issues related to emergency management programs. She also manages the New Hire Occupational Safety Awareness Program, assists with fire drills, and conducts NIMS/HICS training for the facility's administrative staff and disaster committee. She is a member of the PIH Clinical Practice Module Partnership Council, and the hospital's decontamination team, emergency preparedness committee – and the city of Whittier's disaster planning committee and the city of La Mirada's disaster steering committee.

**CHRIS SANDOVAL, RN, MICN, [csandoval@dhs.lacounty.gov](mailto:csandoval@dhs.lacounty.gov)**

Chris Sandoval is disaster program manager with Los Angeles County's EMS agency disaster services section. His responsibilities include disaster preparedness for clinics, long-term care, and dialysis programs. Sandoval has worked in emergency medical services as a RN for 19 years, and MICN for 16 years. He was a primary instructor at the J. Michael Criley Paramedic Training Institute for over 10 years. Sandoval maintains his ACLS and BLS instructor certification and continues EMT instruction at Los Angeles Harbor College.

**STEVE SHRUBB, RN, BSN [sshrubb@memorialcare.org](mailto:sshrubb@memorialcare.org)**

Steve Shrubbs has been involved in hospital disaster response and preparedness since 1997. His experience includes serving as disaster coordinator for a 600-plus bed trauma facility, as chair of an emergency preparedness committee, as director of a bioterrorism response program, as co-chair of the Long Beach Regional Disaster Coalition, and as a member of MemorialCare's Disaster Response Task Force. Shrubbs has certifications in several FEMA/Homeland Security courses. Additionally, he is retired from the U.S. Army, following multiple tours and assignments foreign and domestic.

**STEVEN STORBAKKEN, MBA, CHEP, CHSP, CHEM, CHPA, HACP, [steven.storbakken@pvhmc.org](mailto:steven.storbakken@pvhmc.org)**

Steve Storbakken is director of environmental safety, and disaster resource center coordinator, for Pomona Valley Hospital Medical Center. He is the former emergency preparedness director for the American Red Cross's Rancho Region. Storbakken is currently considering PhD programs in emergency management. He holds a MBA, an undergraduate degree in health care management, and an associate degree in criminal justice administration. He is currently certified in hospital safety, emergency preparedness, environmental safety, protection administration, and hospital regulatory compliance. Storbakken has completed FEMA's Professional Development and Master Exercise Design courses. He is a recipient of Providence's Stewardship, Red Cross's Golden Beach and California Institute of Technology's Shoemaker awards.

**RYAN TUCHMAYER, MPH, EMT, [Ryan.Tuchmayer@cshs.org](mailto:Ryan.Tuchmayer@cshs.org)**

Ryan Tuchmayer is disaster resource center coordinator at Cedars-Sinai Medical Center. He organizes the hospital's preparedness and response efforts and multiple training opportunities, including decontamination training. He also serves as a liaison between umbrella hospitals, clinics, and pre-hospital providers in the western region of Los Angeles County. Tuchmayer is a member of the Los Angeles County Disaster Medical Assistance Team (DMAT CA-9) and the National Medical Response Team, and has deployed for multiple exercises and events, including hurricanes Katrina and Rita. Previously, he worked as an emergency trauma technician in Ronald Reagan UCLA Medical Center's ED – and with the facility's disaster resource center. Tuchmayer holds a bachelor's degree in psychology from Pitzer College in Claremont, and a MPH in community health sciences, with an emphasis on disaster public health, from UCLA.

**ANDREW WARD, [andrew.ward@providence.org](mailto:andrew.ward@providence.org)**

Andrew Ward is hospital preparedness program coordinator for Providence Health and Services' Valley Service Area. His primary responsibility is Providence Tarzana Medical Center, but he also shares disaster preparedness responsibilities at Providence Saint Joseph and Providence Holy Cross. He has helped implement an ED disaster training program at Saint Joseph, and teaches mass decontamination and evacuation at all three facilities. Ward has almost 20 years of combined experience as an ER technician and as an EMT and paramedic in the Los Angeles County area. He received his paramedic training at UCLA Daniel Freeman in 2002. Ward is also a member of the Encino Chamber of Commerce Disaster Committee and sits on the safety and disaster preparedness committees for all three hospitals.

**CHERYN WATKINS, RN, BSN, PHN, [chwatkins@dhs.lacounty.gov](mailto:chwatkins@dhs.lacounty.gov)**

Cheryn Watkins is a senior program manager with Los Angeles County's EMS Agency Disaster Services Section. Her responsibilities include administrative and on-site monitoring reviews for 78 hospitals that participate in the L.A. County Hospital Preparedness Program. She also functions as an operations section coordinator with the EMS agency's disaster operations center. Additionally, Watkins deploys with the National Disaster Medical System and the United States Air Force on humanitarian and disaster response missions. She has over 15 years of experience as a RN and seven years as a flight nurse. Watkins joined the EMS agency in 2011.