Hospital Association of Southern California
2019 HASC Annual Meeting
May 1 - May 3 2019

Carolyn Caldwell, FACHE
President & Chief Executive Officer

Dignity Health
St. Mary Medical Center
St Mary Medical Center Opened in 1923 In Long Beach, CA

The Facility was opened by the Sisters Of Charity of the Incarnate Word of Houston, Texas
ED Designations/Accreditations

- 389 Beds
- Level II Trauma Center
- STEMI Heart Attack Center
- Los Angeles County STEMI Receiving Center
- Get with the Guidelines, Gold Award for Congestive Heart Failure
- Los Angeles County Emergency Department Approved for Pediatrics
- The Paramedic Base Station for Long Beach. As a Certified Paramedic Receiving Center, our Emergency Department is responsible for coordinating the paramedic calls for all of the city's hospitals.
- The lead Disaster Resource Center for Long Beach. St. Mary coordinates the activities of 10 area hospitals in the event of a regional emergency or disaster.
Awards, Accreditations, Certifications

Key Quality Achievements
- American College of Radiology Breast Imaging Center of Excellence
- 2017 Practice Greenhealth Environmental Excellence Award
- Leader in LGBTQ Healthcare Equality by the Human Rights Campaign

Blue Distinction Center:
- Blue Distinction Center for Bariatrics
- Blue Distinction Center for Cardiac Care

Healthgrades Quality Recognitions
Healthgrades is the leading independent health care ratings company, which ranks hospitals, and offers patients an educational guide in the selection of caregivers in their own communities. St. Mary Medical Center is proud to receive these Healthgrades honors.

Metabolic and Bariatric Surgery Accreditation and Quality Improvement Program

MBSAQIP

Baby-Friendly® Designation by World Health Organization
St. Mary Medical Center is one of less than 450 U.S. hospitals and birthing centers designated as Baby-Friendly®. Becoming a Baby-Friendly facility is a comprehensive, detailed, and thorough journey toward excellence in providing evidence-based, maternity care with the goal of achieving optimal infant feeding outcomes, and mother/baby bonding.

Dignity Health.
We are committed to furthering the healing ministry of Jesus. We dedicate our resources to:

• Delivering compassionate, high-quality, affordable health services;
• Serving and advocating for our sisters and brothers who are poor and disenfranchised; and
• Partnering with others in the community to improve the quality of life.
Our Commitment to Serve at SMMC – Long Beach

- C.A.R.E Program
- Bazzeni Wellness Center
- St. Mary Outpatient Diabetes Program
- Mobile Care Unit (Port of Long Beach)
- Welcome Baby
- Downtown YMCA Community Schools Program
Partners in Our Communities

- The Salvation Army
- Illumination Foundation
- Mental Health America
- The LGBTQ Center
- Port of Long Beach
- First 5 LA
- CSULB
- Downtown YMCA
- Century Villages at Cabrillo
- College Medical Center
- Memorial and Millers Children
- The Veteran Affairs
Primary Service Area
Demographic Statistics

### Adult Education Level

<table>
<thead>
<tr>
<th>Education Level</th>
<th>Pop Age 25+</th>
<th>% of Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than High School</td>
<td>83,837</td>
<td>14.35%</td>
</tr>
<tr>
<td>Some High School</td>
<td>65,802</td>
<td>11.26%</td>
</tr>
<tr>
<td>High School Degree</td>
<td>129,659</td>
<td>22.19%</td>
</tr>
<tr>
<td>Some College/Assoc. Degree</td>
<td>175,826</td>
<td>30.09%</td>
</tr>
<tr>
<td>Bachelor's Degree or Greater</td>
<td>129,155</td>
<td>22.11%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>584,279</strong></td>
<td></td>
</tr>
</tbody>
</table>

### Race/Ethnicity

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>2016 Population</th>
<th>2016 Pop. Proportion</th>
</tr>
</thead>
<tbody>
<tr>
<td>White Non-Hispanic</td>
<td>173,777</td>
<td>19.14%</td>
</tr>
<tr>
<td>Hispanic Ancestry</td>
<td>484,153</td>
<td>53.32%</td>
</tr>
<tr>
<td>Asian/Pacific Islander</td>
<td>107,183</td>
<td>11.80%</td>
</tr>
<tr>
<td>Black Non-Hispanic</td>
<td>117,567</td>
<td>12.95%</td>
</tr>
<tr>
<td>2+ Races Non-Hispanic</td>
<td>20,984</td>
<td>2.31%</td>
</tr>
<tr>
<td>American Indian &amp; Alaska Native</td>
<td>2,388</td>
<td>0.26%</td>
</tr>
<tr>
<td>Other Non-Hispanic</td>
<td>1,905</td>
<td>0.21%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>907,957</strong></td>
<td></td>
</tr>
</tbody>
</table>

### 2016 Population

<table>
<thead>
<tr>
<th>Age Group</th>
<th>Male</th>
<th>Female</th>
<th>Total</th>
<th>% Annual Growth 2016-2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-17</td>
<td>117,465</td>
<td>113,592</td>
<td>231,057</td>
<td>0.1%</td>
</tr>
<tr>
<td>18-44</td>
<td>179,503</td>
<td>181,887</td>
<td>361,390</td>
<td>0.1%</td>
</tr>
<tr>
<td>45-64</td>
<td>106,488</td>
<td>111,216</td>
<td>217,704</td>
<td>1.1%</td>
</tr>
<tr>
<td>65+</td>
<td>42,794</td>
<td>55,012</td>
<td>97,806</td>
<td>3.7%</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>446,250</strong></td>
<td><strong>461,707</strong></td>
<td><strong>907,957</strong></td>
<td><strong>0.74%</strong></td>
</tr>
</tbody>
</table>

Source: Claritas 2016 Estimates
FY18 ED and Inpatient Homeless Encounters

• St Mary Medical Center had 1,790 encounters in FY 18

  • **Recuperative Care Spend**
    • St Mary Medical Center spent $626,394 FY 18 for
    • St Mary Medical Center has spent $637,204 YTD FY 19 (March)

• SMMC sees over 57,000 ED Visits annually
Ways That We Can Continue To Partner as a Community To Address the Behavioral Health and Homeless Needs In Our Community

- Treat all individuals with Respect and Dignity
- SB 1152
- Data Sharing
- Strong Partnerships with community partners:
  - Police
  - Fire
  - Local City Government (Health Department)
  - FQHCs
  - Hospitals (College Medical Center and Memorial through JOCs)
  - Managed Care and IPAs
  - Non Profits (LINC Housing)
SB 1152

- SB 1152 - Went into effect 1/1/2019 in California
- SB1152 – A law intended to help prepare the homeless patient for return to the community by connecting them with available medical and behavioral referrals and community supportive services as part of the discharge plan.
- SMMC Established a multidisciplinary Homeless Task Force in order to comply with SB1152.
- The SMMC Homeless Task Force is committed to SB 1152 because it is aligned with our Mission. However, it is a huge initiative that requires constant monitoring as well as working with our community partners.
- Dignity has a Safe Discharge For High Risk Patients policy.
Thank YOU!