ALIGNMENT OF GOVERNANCE & LEADERSHIP IN HEALTHCARE
KEY LEARNING OVERVIEW (NOVEMBER 2019)

In support of Communities Lifting Communities (CLC), the Hospital Association of Southern California (HASCO) has partnered
with the Center to Advance Community Health & Equity (CACHE), a program within the Public Health Institute (PHI), to hold
a series of half-day trainings for hospital and health system leaders focusing on population health. The training offers
strategies to build internal capacity and alignment, along with methods to engage diverse stakeholders — all in service of
addressing the root causes of poor health. Captured below are the key insights and feedback from the first five trainings held
in Los Angeles, Orange, Riverside and Ventura counties in 2019.

COMMON QUESTIONS
- You highlight all the factors that impact the health and well-being of people. How
can we take on such complex challenges? Where do we fit into the picture?
- You describe an ethic of shared ownership. You also note that others must also take
new steps and assume new responsibilities. What if others don’t step up and share
ownership with us?
- We don’t have the internal skills to do much of what you describe. How do we build
them, and who will help us?
- The regional engagement of cross-sector stakeholders is worthwhile, how do we
keep this dialogue going?
- The tools and resources shared during this session are interesting and helpful, how
do we implement them and initiate conversation within our hospital?

KEY PARTICIPANT OBSERVATIONS
- Participants were galvanized by GIS maps highlighting utilization patterns, and want
to know more about factors contributing to high rates of chronic disease in particular
zip codes.
- Participants were struck by how social and physical environmental factors combine
with economic inequities to exert powerful impacts upon people’s lives.
- Participants recognized that they underutilize their substantial political influence to
speak on behalf of those who are economically disadvantaged.
- Participants understood the concept of return on investment in broader terms and
the need to raise public awareness of downstream costs of under-investments in
social determinants of health.
- Participants gained shared understanding of population health across sectors and the
utility of cross-sector collaboration.

NEXT STEPS
Participants noted interest in continuing dialogue in these specific areas:
- Review successful models of collaboration
- Identify gaps and existing assets in communities to leverage resources
- Brainstorm specific strategies to pursue and utilize real-time data to analyze
potential proposals
- Outline actionable steps to work towards engagement and commitments
- Analysis to select sites for collaborative investment, and to support alignment
of programs across institutions.

“I’m interested in the follow-up and activities (next steps) to collaborate better
and become transformative organizations.” - Participant

PARTICIPANT FEEDBACK
“Very thought-provoking and helped us assess where we
are and how to get the work completed.”
“Absolutely incredible discussion!”
“Excellent topic / timely / good discussion.”
“Great relationship building.”
“Great starting point for collaborative population
health alignment.”
“Thoughtful approach in creating change and tools to
consider”

Over 95% of all attendees
strongly agreed or agreed
that they learned something
they could apply to their
practice/job.

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