SB County Resource & Referral Agencies are Here to Help!

As a parent, looking for child care can be stressful and, as an essential worker in the current environment, it can seem overwhelming. If you would like additional assistance researching and locating child care that fits your family’s needs, contact:

- Child Care Resource Center in San Bernardino at (909) 384-8000, ext. 4715
- Child Care Resource Center in Victorville at (760) 245-0770, ext. 3089
- Pomona Unified School District in Pomona at (909) 397-4740, ext. 25030

You will be directed to your local R&R agency to begin the enhanced child care referral process.

The Resource & Referral counselors will:

- Ask you questions to determine your family needs
- Research child care program availability
- Generate a referral list and contact child care providers to confirm vacancies on your behalf
- Inform child care providers that you may need care
- Contact you and share the referral list, provide child care consumer education, and inquire if you would like to receive the information electronically
- Let you know that if these referrals do not work, you can call back for more
- You then contact child care providers directly to select appropriate care

Resource & Referral agencies, including Child Care Resource Center and Pomona Unified School District, deliver services to thousands of families and child care providers. These services including assisting parents in finding and identifying quality child care; providing information to parents and child care providers on topics such as child development, health, and nutrition; and training and coaching for child care providers to improve the work they do with children.
¿Necesita ayuda encontrando cuidado infantil?

¡Las agencias de Recursos y Referencias del condado de San Bernardino están aquí para ayudarle!

Como padre, buscando cuidado infantil puede ser estresante, y como trabajador esencial, puede parecer abrumante. Si usted le gustaría ayuda en localizar cuidado infantil que se ajuste a las necesidades de su familia, contact:

- Child Care Resource Center in San Bernardino at (909) 384-8000, ext. 4715
- Child Care Resource Center in Victorville at (760) 245-0770, ext. 3089
- Pomona Unified School District in Pomona at (909) 397-4740, ext. 25030

You will be directed to your local R&R agency to begin the enhanced child care referral process.

El aconsejador de recursos y referencias:

- Le hará preguntas para determinar las necesidades de su familia
- Investigará la disponibilidad de programas de cuidado infantil
- Generará una lista de referencias y se comunicará con los proveedores de cuidado para confirmar si hay lugares disponibles
- Le informará al proveedor de cuidado infantil que el padre puede necesitar cuidado
- Se comunicará con el padre y compartirá la lista de referencias, le proveerá educación de consumidor de cuidado infantil, y le preguntará si desea recibir información electrónicamente
- Le comunicará al padre que si éstas referencias no le funcionan puede llamar para obtener más
- Los padres luego se ponen en contacto con el proveedor de cuidado infantil directamente para seleccionar el cuidado apropiado

Resource & Referral agencies, including Child Care Resource Center and Pomona Unified School District, deliver services to thousands of families and child care providers. These services including assisting parents in finding and identifying quality child care; providing information to parents and child care providers on topics such as child development, health, and nutrition; and training and coaching for child care providers to improve the work they do with children.