



HASC | IAHS Security & Safety Certification Preparation Program

Time Commitment:

Three, eight-hour sessions from 8 a.m.-4:30 p.m. culminating with a two-hour certification exam.

2017 Course Dates:

Sept. 9, 16 and 23

Where:

Huntington Memorial Hospital,
Pasadena

Contact:

Jamila Mayers
(213) 538-0700
jmayers@hasc.org

Cost:

\$260 per registrant

10% discount when you register 3-5 attendees from the same organization*

20% discount when you register 6 or more attendees from the same organization*

*Registrants must complete registration at the same time in order to receive volume discounts.

Designed for health care safety and security officers, this is a three-day, eight-hour course based on International Association of Healthcare Security and Safety, or IAHS, curriculum. The course is intended to build basic training and skills for health care security officers. The student will apply the tools and techniques learned in the course to take and pass the IAHS Basic Healthcare Security Officer Certification exam.

Course Objectives

At the end of the course, participants will be able to:

- Understand the basic principles of health care security, security skills procedures and techniques
- Carry out the role of a security officer in a health care organization and implement protective measures
- Initiate health care safety and emergency management procedures
- Communicate the role of the health care security officer and legal issues involved in his or her role

Who Should Attend?

Health care security and safety officers looking to reach a higher level of professionalism and service through learning the skills necessary to take and pass the IAHS basic level certification test.

What's Included?

Registration fees include three full days of instruction, breakfast, lunch, course materials, IAHS Basic Training Manual for Healthcare Security Officers, certificate of course completion and proctored IAHS basic level certification test.

Faculty

David ‘Kawika’ Feltman is currently the Director of Security for Adventist Health White Memorial based in Los Angeles and is responsible for the overall management and oversight of the hospitals safety and security programs. Feltman is a Certified Homeland Protection Professional (CHPP), having obtained this prestigious designation from the National Sheriffs’ Association and the National Domestic Preparedness Coalition, through the Global Center for Threat, Risk, and Vulnerability. He currently serves as Region 5 Chairperson for IAHS covering CA, AZ, CO, HI, ID, MT, NV, NM, UT, WY.

Mark Mooring, CPP, CHPA, is the founder of Proper Authorities, a security assessment and training company. Mooring has held various positions within the health care security and safety realm and when called upon acts in the capacity as an expert witness. He holds a master’s of public administration degree from the University of Southern California and has dedicated his life’s work to protection, safety and training.

Juan Pulido has over 10 years as a security practitioner with training, progressive education, and experience in the areas of health care security, law enforcement, military procedures, international high-risk security and risk management consulting. Pulido has a bachelor’s degree in criminal justice, a master’s degree in business management, and is currently working towards his doctor of philosophy degree in global leadership and change.

Christopher Scott, CPP, CHPA, is the assistant security director for Torrance Memorial Medical Center. Scott began his career in security serving in the United States Marine Corps for 15 years, followed by a 5-year stint with the Monroe Correctional Facility as a shift sergeant and squad leader for the facility’s Correctional Emergency Response Team. In 2002, he began his hospital security career as a contract security manager at Kaiser Permanente South Bay Medical Center (Harbor City).

Steven Storbakken, MBA, CHPA, CHEP, HACP, CHEM, CHSP, CHPP, is the director of environmental safety and emergency preparedness for Pomona Valley Hospital Medical Center. He is a published, nationally-recognized expert in emergency management and preparedness. Storbakken was selected to complete an editorial review and chapter update of the IAHS’s *Basic Security Officer Training Manual’s* emergency management chapter. He is also a member of Frontiers in Medicine Editorial Review Panel, Emergency Management Section.

Jonathan Westall, CHPA, CPP, is the director of security services for Huntington Memorial Hospital, with a business management background and a reputation for delivering effective leadership. In this role, he collaborates across multiple functional areas in the definition of security plans and procedures. Westall is an authority in the monitoring, analysis and development of risk resolution strategies for the prevention of adverse operational events.

Agenda

Session I:

Introduction to Health Care Security

- The Health Care Organization
- Security Services in the Health Care Organization
- Customer Relations: Public, Employee, and Labor Relations Issues
- Customer Service
- Teams and Teamwork

Fundamental Security Skills

- Patrol Procedures and Techniques
- Security Interactions in Various Situations
- De-escalation and Self-defense
- Professional Conduct and Self-development
- Crisis Intervention and Use of Force Options
- Interview and Investigation Techniques
- Report Preparation and Writing
- Report Value and Liability
- Judicial Process, Courtroom Procedures and Testimony
- Parking and Crowd Control

Session II:

The Role of Security in Health Care Organizations

- Patient Care Units
- Business Offices
- Pharmacy: Physical Security, Narcotics and Dangerous Drugs
- Emergency and Behavioral Health Units
- Infant and Pediatric Units
- Medical Records and HIPAA
- Support Units and Ancillary Services

Protective Measures

- The Security Office's Role in Risk Management
- Integration and Use of Physical Security and Access Control Systems
- Equipment Use and Maintenance
- Identity Theft

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Session III:

Health Care Safety and Emergency Management

- Overview of the Incident Command System
- Basic Safety Protection for the Security Officer
- Fire Prevention, Control and Response
- Terrorism
- Improvised Explosive Device Response Planning
- Emergency Management
- Civil Disturbances
- Violence Issues: Domestic, Workplace and Hostage Situations

Security and the Law

- Criminal and Civil Law
- Statutes and Standards Affecting Security Actions
- Regulatory Agencies
- Public Safety Interaction and Liaison

IAHSS Basic Level Certification Exam

- Professionally proctored multiple choice exam in an onsite computer lab

HASC | IAHSS Security & Safety Certification Preparation Program

Three, eight-and a-half-hour sessions from 8 a.m. - 4:30 p.m.
 Huntington Memorial Hospital
 100 W California Blvd, Pasadena, CA 91105
 Registration: 7:30 a.m.; Program: 8 a.m. to 4:30 p.m.

Registration fees include breakfast, lunch, course materials, IAHSS Basic Training Manual for Healthcare Security Officers, certificate of course completion and proctored test.

For complete program information please visit <http://www.hasc.org/2017-HASC-Security-Cert-Prep>

- \$260 Per Registrant**
- \$234 Per Registrant (10% discount when you register 3-5 attendees from the same company)**
- \$208 Per Registrant (20% discount when you register 6 or more attendees from the same company)**

**Registrants must complete registrations at the same time in order to receive volume discounts.*

First Name: _____ **Last Name:** _____ **Preferred Name:** _____

Organization: _____

Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Title: _____

Phone: (____) _____ **Email (required):** _____

PO #: _____ or to pay by credit card visit <http://www.cvent.com/d/n5q38l/4W> to complete your registration using our online registration platform.

IMPORTANT REMINDERS

- Registration deadline: **August 25, 2017.**
- Valid payment information must be received with your registration.
- Mail and make check payable to: HASC, Attn: Jamila Mayers, 515 S Figueroa St., Ste. 1300, Los Angeles, CA 90071. **Please note program ID #2175-138** on check.
- Fax registration form to (213) 629-4272.

SPECIAL NEEDS or QUESTIONS

For ADA assistance or general registration questions, contact Jamila Mayers at (213) 538-0700 or jmayers@hasc.org.

CANCELLATION

- All cancellations must be requested in writing and confirmed by HASC **no later than August 25, 2017**, and will be subject to a \$50 processing fee.
- Cancellations after August 25, 2017, and non-attending registrants will be invoiced for the entire registration fee.

Substitutions are accepted at any time for this program but will not be processed until full payment has been received. Fees are non-transferrable for other HASC seminars.