



HASC's IAHS Security & Safety Certification Preparation Program

Time Commitment:

Three, eight-hour sessions from
8 a.m. - 4:30 p.m.

2018 Course Dates:

September 8, 15 and 22

Where:

Pomona Valley Hospital
Medical Center

Contact:

Jamila Mayers
(213) 538-0700
jmayers@hasc.org

Cost:

\$260 per registrant

5% discount when you register
3-5 attendees from the same
organization*

10% discount when you register
6 or more attendees from the
same organization*

*Registrants must complete
registration at the same time in
order to receive volume
discounts.

Designed for health care safety and security officers, this is a three-day, eight-hour course based on International Association of Healthcare Security and Safety (IAHSS) curriculum. The course is intended to build basic training and skills for health care security officers. Students can apply the tools and techniques learned in the course to take and pass the IAHS Basic Healthcare Security Officer Certification exam.

Course Objectives

At the end of this course, participants will be able to:

- Understand the basic principles of health care security, and gain competence in necessary procedures and techniques
- Carry out the role of the security officer in a health care organization and implement protective measures
- Initiate health care safety and emergency management procedures
- Communicate the role of the security officer and related legal issues

Who Should Attend?

Health care security and safety officers looking to reach a higher level of professionalism and service through learning the skills necessary to take and pass the IAHS basic level certification test.

Faculty

David ‘Kawika’ Feltman, CHPP, ILO, TLO, is a Healthcare Security and Emergency Management consultant. Feltman is a Certified Homeland Protection Professional (CHPP), having obtained this prestigious designation from the Global Society of Homeland and National Security Professionals. He also serves as Region 5 chairperson for the IAHSS and serves on the GLAC Board for ASIS.

Trenton Jackson, MPA, CHPA, is Assistant Director of the Medical Center Security Bureau for the USC Department of Public Safety (DPS) at the Keck Medical Center of USC. His professional and academic background focuses on professionalism, management and leadership. Jackson possesses Civilian Supervision and Command Development credentials from the Los Angeles Police Department. He holds a Master of Public Administration from USC and a Bachelor of Arts in political science from the UC Irvine.

Mark Reed, CHPA, is Director of Support Services at Martin Luther King, Jr. Community Hospital, where he oversees the safety, security, environment of care, disaster preparedness and parking programs. He previously served as security manager at Huntington Memorial Hospital in Pasadena. Prior to entering the health care field, Reed spent 15 years in multiple criminal justice assignments at federal, state, and local correctional centers. He holds a Bachelor of Science degree in criminology and justice studies from Arizona State University and is certified in homeland security through Arizona State University. Reed is a volunteer leader with ASIS as Greater Los Angeles Vice-Chair and also is a member of the HASC Safety and Security Committee — as well as IAHSS.

Steven Storbakken, MBA, CHPA, CHEP, HACP, CHEM, CHSP, CHPP, is director of environmental safety and emergency preparedness at Pomona Valley Hospital Medical Center. He is a published, nationally-recognized expert in emergency management and preparedness. Storbakken was selected to complete an editorial review and content update of the IAHSS’s *Basic Security Officer Training Manual’s* emergency management chapter. He is also a member of Frontiers in Medicine Editorial Review Panel, Emergency Management Section.

Agenda

September 8, 2018—Day 1

7:30—8 a.m.

Breakfast and Registration

8 a.m.—10 a.m.

Introduction to Health Care Organization & Fundamental Security Skills

- The health care organization
- Security services in health care organizations
- Customer relations: public, employee, and labor relations Issues
- Customer service

10 a.m.—10:15 a.m.

Morning Break

10:15 a.m.—noon

- Teams and teamwork
- Patrol procedures and techniques
- Security interactions in various situations

Noon—12:30 p.m.

Lunch

12:30 p.m. —2:30 p.m.

- De-escalation and self-defense
- Professional conduct and self-development
- Crisis intervention and use-of-force options
- Interview and investigation techniques

2:30 p.m.—2:45 p.m.

Afternoon Break

2:45 p.m.—4:30 p.m.

- Report preparation and writing
- Report value and liability
- Judicial process, courtroom procedures and testimony
- Parking and crowd control

Agenda

September 15, 2018—Day 2

7:30—8 a.m.	Breakfast and Check-in
8 a.m.—10 a.m.	Review
10 a.m.—10:15 a.m.	Break
10:15 a.m.—noon	<p>The Role of Security in Health Care Organizations & Protective Measures</p> <ul style="list-style-type: none"> • Patient care units • Business offices • Pharmacy: physical security, narcotics and dangerous drugs • Emergency and behavioral health units • Infant and pediatric units • Medical records and HIPAA • Support units and ancillary services • The security officer's role in risk management
Noon—12:30 p.m.	Lunch
12:30 p.m.—2:30 p.m.	<ul style="list-style-type: none"> • Integration and use of physical security and access control systems • Equipment use and maintenance • Identity theft • Overview of the incident command system
2:30 p.m.—2:45 p.m.	Afternoon Break
2:45 p.m.—4:30 p.m.	<ul style="list-style-type: none"> • Basic safety protection for the security officer • Fire prevention, control and response • Terrorism • Improvised explosive device response planning

Agenda

September 22, 2018—Day 3

7:30—8 a.m.	Breakfast and Check-in
8 a.m.—9:30 a.m.	Review
9:30—10 a.m.	Health Care Safety and Emergency Management & Security and the Law <ul style="list-style-type: none"> • Emergency management • Civil disturbances • Violence issues: domestic, workplace and hostage situations • Criminal and civil law
10 a.m.—10:15 a.m.	Break
10:15 a.m.—noon	<ul style="list-style-type: none"> • Statutes and standards affecting security actions • Regulatory agencies • Public safety interaction and liaison
Noon—12:30 p.m.	Lunch
12:30 p.m.—2:15 p.m.	Final Review
2:15 p.m.—2:30 p.m.	Afternoon break
2:30 p.m.—4:30 p.m.	Proctored Exam in Computer Lab

HASC's IAHSS Security & Safety Certification Preparation Program

September 8, 15 and 22, 2018

Pomona Valley Hospital Medical Center
1798 N Garey Ave, Pomona, CA 91767

Registration: 7:30 a.m.; Program: 8 a.m. to 4:30 p.m.

Registration fees include breakfast, lunch, course materials, *IAHSS Basic Training Manual for Healthcare Security Officers*, certificate of course completion and proctored test.

For complete program information please visit www.hasc.org/2018-HASC-Security-Cert-Prep

- \$260 Per Registrant Registration Fee**
- \$247 Per Registrant (5% discount when you register 3-5 attendees from the same company)**
- \$234 Per Registrant (10% discount when you register 6 or more attendees from the same company)**

**Registrants must complete registrations at the same time in order to receive volume discounts.*

First Name: _____ **Last Name:** _____ **Preferred Name:** _____

Organization: _____

Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Title: _____

Phone: (____) _____ **Email (required):** _____

PO #: _____ or to pay by credit card visit www.event.com/d/8tql5k/4W to complete your registration using our online registration platform.

Last 4 digits of Social Security # for Basic Healthcare Security Officer Certification Exam **(required):** _____

IMPORTANT REMINDERS

- Registration deadline: **Sept. 5, 2018.**
- Valid payment information must be received with your registration.
- Mail and make check payable to: HASC, Attn: Jamila Mayers, 515 S Figueroa St., Ste. 1300, Los Angeles, CA 90071. **Please note program ID #2175-137** on check.
- Fax registration form to (213) 538-0987.
- **Photo Release:** HASC will photograph this event. If you prefer not to be photographed, please email HASC at education@hasc.org.

SPECIAL NEEDS or QUESTIONS

For ADA assistance or general registration questions, contact Jamila Mayers at (213) 538-0700 or jmayers@hasc.org.

CANCELLATION

- All cancellations must be requested in writing and confirmed by HASC **no later than Sept. 5, 2018**, and will be subject to a \$50 processing fee.
- **Cancellations** after Sept. 5, 2018, and non-attending registrants will be invoiced for the entire registration fee. **Substitutions** are accepted at any time for this program but will not be processed until full payment has been received. Fees are non-transferrable for other HASC seminars.