



## Educational Program: *Hospital Disaster Management Training*

### A Product of the Los Angeles County Disaster Resource Center Program

Does your hospital need training on hospital surge capacity management for natural disasters and chemical, biological, radiological, nuclear and explosives (CBRNE) incidents? Join us for *Hospital Disaster Management Training*, an in-depth two-day session that is a product of the Los Angeles County Department of Health Services Emergency Medical Services Agency's Disaster Resource Center Program. The Hospital Association of Southern California provides educational and administrative support.

This course has a broad approach, with both a clinical and non-clinical target audience that includes but is not limited to hospital administration, physicians, nurses, emergency care technicians, safety, security, facilities, mental health, ancillary, legal/risk management, human resources, educators, clinic and first receiver staff.

Participants will learn how to move beyond awareness and focus on operational strategies. At the end of the course, participants will be able to:

- Identify triage priorities in disaster patients.
- Perform a role in the hospital command center and emergency department during disaster drill.
- Describe the health care facility's role in a disaster.

**Please Note: We require 20 registered students to hold the training. For the rare occasion that we do not have 20 students registered, the class will be cancelled one week prior to the training. You will have the option of signing up for another class or receiving a refund. Please take this into consideration when booking transportation and/or hotel accommodations.**

#### **This two-day course features:**

- Lectures
- Skill sessions
- Tabletop and functional exercises
- Immediate exercise evaluation and feedback
- Continuing education credits\*

#### **Training Dates**

- March 7 & 8, 2017
- May 2 & 3, 2017
- October 3 & 4, 2017
- December 5 & 6, 2017

All trainings are two days, from 7 a.m. to 5 p.m.

#### **Registration**

Course size is limited. Pre-registration is required. There will be no on-site registration.

Course fee: \$199 per student.

- Payable by credit card online 14 days prior to the program date.
- Cancellations will be accepted less a \$25 processing fee until 14 days prior to the program date. **NO REFUNDS** after 14 days. Substitutions welcome.
- Later cancellations and non-attending registrants will be invoiced for the entire registration fee.
- The registration fee does not transfer to another session or program.
- Registrations will not be confirmed until payment is received.

To register and pay, visit [www.cvent.com/d/3vql46](http://www.cvent.com/d/3vql46). For all registration questions, contact Leticia Salcido, Hospital Association of Southern California, (213) 538-0737 or [lsalcido@hasc.org](mailto:lsalcido@hasc.org). If you have questions about the training, contact Chris Sandoval at (562) 347-1645 or [csandoval@dhs.lacounty.gov](mailto:csandoval@dhs.lacounty.gov).

## Training Site

LAC+USC Medical Center, 1200 N. State Street,  
Los Angeles  
Free Parking in Lot 12. Training held in Old General  
Hospital Emergency Department “1350”

## Dress Requirements

Casual/comfortable or scrubs. You will be moving  
around during this hands-on training. Temperatures  
vary and a jacket is recommended.

## Agenda—Day 1

7 a.m.	Registration and Breakfast
7:30 a.m.	Welcome and Introductions
8 a.m.	Disaster Myths and Facts
8:40 a.m.	How the System Works
9:20 a.m.	Break
9:30 a.m.	<i>How the System Works</i> Tabletop Exercise
10 a.m.	Break
10:10 a.m.	Hospital Surge Planning and Altered Standards of Care
10:50 a.m.	Radiological Incidents
11:30 a.m.	Break
11:40 a.m.	Skill/Learning Stations: 1) Geiger Counters and Dosimeters and 2) ReddiNet®
12:30 p.m.	Lunch (Provided)
1 p.m.	Hospital Command Center Management
1:40 p.m.	Hospital Mass Casualty Triage
2:20 p.m.	Orientation to Functional Exercises
2:45 p.m.	Break
3 p.m.	Functional Exercise: Earthquake
4:30 p.m.	Debrief
5 p.m.	End of Day 1

## Agenda—Day 2

7 a.m.	Registration and Breakfast
7:30 a.m.	Welcome to Day 2
7:50 a.m.	Natural Disasters
8:30 a.m.	Chemical Incidents
9:10 a.m.	Break
9:20 a.m.	Skill/Learning Stations: 1) PAPRs & Decon Suit, 2) Mass Fatality Planning and 3) VORTTRAN Ventilators/Respiratory Support
10:30 a.m.	Break
10:40 a.m.	Biological Incidents
11:20 a.m.	Explosive/Blast Incidents
12: p.m.	Lunch (provided)
12:45 p.m.	Children and Disasters
1:25 p.m.	Potpourri: <i>Psychological Consequences of Disasters for Patients and Staff,</i> <i>Media and Communications During Disasters</i>
2:05 p.m.	Break
2:15 p.m.	Functional Exercise: Explosive Incident
3:45 p.m.	Debrief
4 p.m.	Post-Test/Wrap-Up
4:30 p.m.	End of Training

## **Continuing Education**

Continuing education units estimated at 16 hours are available for ACHE, Behavioral Health, BRN, and Pre-Hospital as follows:

- ACHE Category II Credit
- BRN Credit approved by the California Board of Registered Nursing, CEP #970
- Pre-Hospital CE approved by the L.A. County Disaster Medical Management (MICN, EMT, Paramedic) EMS CE Provider #19-0602

A certificate of attendance including credit for ACHE and BRN will be provided to all participants at the end of the course. The Pre-Hospital certificates will be mailed out to participants.

## **Americans with Disabilities Act**

The Hospital Association of Southern California ensures that no individual with a disability is excluded, denied services, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services. If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend these programs, please call (213) 538-0737.

## **Presenters—Hospital Disaster Management Training**

**RYAN BURGESS, R.N., MSN, [rburgess@calhospital.org](mailto:rburgess@calhospital.org)**

Ryan is the Regional Hospital Preparedness Coordinator for Los Angeles, Ventura, Santa Barbara and San Luis Obispo counties for the California Hospital Association. He was previously with UCLA Medical Center for 11 years as the Disaster Resource Center Manager, Emergency Department Clinical Manager and Prehospital Care Coordinator. He was an Emergency Department Nurse for many years as well as a flight nurse with Mercy Air and Life Flight Southern California. He received his MSN from Cal State Long Beach in the Trauma/Emergency Clinical Nurse Specialist program.

**ARACELY CAMPOS**

Aracely is a senior typist clerk for the Los Angeles County Department of Health Services, Emergency Medical Services (EMS) Agency. Aracely is an important member of the Disaster Section providing support to multiple diverse medical and health preparedness programs in the delivery of education, training and conference preparation. She also serves as a Systems Administrator for the Los Angeles County Surge Unit where she is responsible for assisting volunteers, maintaining volunteer records, validating application data, and recruitment events. At HDMT she is responsible for putting together the student binders, and supervising the patient volunteers that make the exercises more realistic.

**CHRISTOPHER CELENTANO, M.D., M.A., [ccelentano@dhs.lacounty.gov](mailto:ccelentano@dhs.lacounty.gov)**

Chris is the director of LAC+USC Emergency Management Department, heading up the regional training facility at LAC+USC. He is an attending physician at LAC+USC Emergency Department and faculty at USC Keck School of Medicine.

**STEVEN CHIN, M.D., FACEP, [steven.chin@pihhealth.org](mailto:steven.chin@pihhealth.org)**

Steve is the Disaster Medical Director at PIH Health Hospital-Whittier and is also their Decon Team Medical Director. He is both an attending emergency physician and a radiation hazmat technician. Steve is the author of the Hospital Play Book for L.A. County's Multi-Agency Radiologist Response Plan. He has deployed to disasters around the world as a Medical Team Manager for the Urban Search Rescue Task Force based with the L.A. County Fire Department, FEMA CATF-2, USAID OFDA USA-2, which a designated United Nations heavy rescue team.

**CHAD COSSEY, B.S., [cosseyvc@henrymayo.com](mailto:cosseyvc@henrymayo.com)**

Chad has been teaching since 2001 initially for a continuing education company instructing AHA related courses and helping hospitals identify their educational gaps. During this time he achieved a B.S. in Emergency Medical Care and

furthered his education in Biology to prepare for possibly attending medical school. Chad has expanded his emergency experience achieving a Haz-Mat Technician title, has become a Haz-Mat instructor and he also has experience in building hospital medical assistance teams. Chad has been working in Emergency Management for the last eight years and is currently employed at a 213-bed community hospital in Los Angeles. He is very well versed in Homeland Security topics and is set to graduate with a master's in Homeland Security in the fall of 2014. Chad currently serves as the Disaster Response Planner/Trauma Surge Coordinator for Henry Mayo Newhall Memorial Hospital.

**ELAINE FORSYTH, R.N., MICN, [eforsyth@dhs.lacounty.gov](mailto:eforsyth@dhs.lacounty.gov)**

Elaine is a Disaster Program Manager with the L.A. County EMS Agency Disaster Services Section. Her responsibilities include disaster preparedness for ambulatory surgery centers, home health/hospice and EMS Providers. She is also the lead EMS Agency representative for mass fatality planning and assists in the coordination of HDMT. Elaine has more than 20 years of experience as a Registered Nurse with 13 years ED experience where she was involved in disaster preparedness and training. She joined the EMS Agency in 2007 and moved to disaster services in 2011.

**LAURIE LEE-BROWN, R.N., BSN, MICN, [llee-brown6@dhs.lacounty.gov](mailto:llee-brown6@dhs.lacounty.gov)**

Laurie is a Disaster Program Manager with the Disaster Management Unit at the LAC EMS Agency. She is currently the DRC and Trauma/Burn/Pediatric Surge coordinator for the HPP hospitals in L.A. County. Laurie has over 25 years of experience as a registered nurse with 12 years ED experience, 5 years as a Prehospital Care Coordinator. She was employed by a local EMS Provider for eight years as an educator/QI Coordinator before joining the disaster services section in early 2015.

**DIANA MANZANO-GARCIA, M.P.A., [dmanzano@mail.cvhp.org](mailto:dmanzano@mail.cvhp.org)**

Diana is the Emergency and Disaster Program Manager for Citrus Valley Health Partners. Her responsibilities include oversight of the Emergency Management Program and Fire Safety Management Program for three hospitals and a Hospice Home Health. Additional responsibilities include oversight of the Hospital Preparedness Program, Decontamination Team, Fire Drills and Safety. Diana is a certified instructor and facilitates departmental trainings in relation to Emergency Preparedness, Emergency Management and Community Disaster Preparedness, and Fire Safety. Her educational career includes a master's in Public Administration from the University of La Verne, and a bachelor's degree in Criminal Justice Administration from the University of Phoenix.

**CLAUDIA MARROQUIN-FROMETA, [cmarroquin@primehealthcare.com](mailto:cmarroquin@primehealthcare.com)**

Claudia is the Disaster Coordinator for Centinela Hospital Medical Center in Inglewood. Over the last several years Claudia has overseen the facility's Emergency Management Program. She provides day-to-day oversight on all issues related to emergency preparedness, drills/exercises and training including NIMS & HICS to hospital leadership and staff. Since 2011, she has served in the planning committee for the Statewide Disaster Planning Conference for California Hospitals through the California Hospital Association. She has attended Emergency Management training through the Department of Homeland Security's Center for Domestic Preparedness (CDP) in Anniston, Alabama, is trained as a Terrorism Liaison Officer (TLO), She received her B.A. in communications from Cal State San Bernardino in 1996.

**KATIE MEYER, R.N., BSN, PHN, CCRN, [kmeyer@chla.usc.edu](mailto:kmeyer@chla.usc.edu)**

Katie is a house supervisor at Children's Hospital Los Angeles. She has been at Children's Hospital for 15 years and worked in the pediatric intensive care unit prior to becoming a house supervisor. She has been involved in emergency preparedness for the last three years and oversees the disaster special projects committee. She has assisted with hospital Ebola preparation and training, pediatric surge preparedness, and health care facility disaster preparedness. Katie received her bachelor of science in nursing from Azusa Pacific University.

**JOSE (JOE) PALACIO, [jpalacio@dhs.lacounty.gov](mailto:jpalacio@dhs.lacounty.gov)**

Joe is a Senior Disaster Medical Services Analyst with the L.A. County EMS Agency Disaster Services Section. He serves as a Disaster Program Manager for Business Continuity Planning where his responsibilities include working with participants of the Hospital Preparedness Program to develop efficient processes and advocate for the rebuilding of medical and health systems. Before joining the staff of EMS, Joe was an Emergency Management Specialist with FEMA. He has more than eight years of public assistance experience in delivering response and recovery efforts while being

deployed throughout the United States on over 18 presidential declared disasters and numerous emergency responses. He joined the EMS Agency in August of 2016.

**ISABEL SANCHEZ, [Isanchez@pih.net](mailto:Isanchez@pih.net)**

Isabel is the Disaster Resource Center Coordinator for Presbyterian Intercommunity Hospital. She serves as the liaison to Umbrella Hospitals and the EMS Agency. She provides technical assistance on disaster drills and exercises, decontamination training and other issues related to emergency management programs. Isabel conducts the New Hire Occupational Safety Awareness Program, assists with fire drills, and conducts NIMS/HICS training for administrative staff and the disaster committee. She is a member of the PIH Clinical Practice Module Partnership Council, the Decontamination Team, the Emergency Preparedness Committee, the City of Whittier Disaster Planning Committee and the City of La Mirada Disaster Steering Committee.

**JOHN OSPITAL, R.N., MICN, [jospital@dhs.lacounty.gov](mailto:jospital@dhs.lacounty.gov)**

John is a Senior Nursing Instructor with the Disaster Management Unit at the L.A. County EMS Agency. John holds several roles in the EMS Agency. He is the Coordinator for the CHEMPACK sustainment program and also maintains the local county hospital drug caches. As an instructor he teaches several classes including: hospital decontamination, CBRN and EMT Recertification courses. He also coordinates and maintains a BRN and EMS CE Provider Program. John maintains his ACLS and BLS Instructor certification and has a history of instructing for 10 years at the Paramedic Training Institute of L.A. County.

**KELLYN PAK, R.N., MSN, MICN, CEN, [kpak@dhs.lacounty.gov](mailto:kpak@dhs.lacounty.gov)**

Kellyn is the nurse manager of the Disaster Resource Center at LAC+USC. She manages the Emergency and Disaster Training Center, also known as the former General Hospital ER. Kellyn also conducts training and education on high-fidelity simulation for ER residents and teaches a 2-unit Emergency Health Care course to undergraduate pre-med students at USC. She is also a Trauma Nursing Core Course (TNCC) director. Kellyn has been an emergency room nurse since 2002, and worked at Children's Hospital Los Angeles as the Trauma Burn Surge Coordinator for a short time before returning to LAC+USC. Kellyn received her bachelor of science in nursing from USC and her master's in nursing education from Mount St. Mary's College in Los Angeles. She is a member of L.A. County's Healthcare Volunteer-Surge Unit.

**CHRISTOPHER RICCARDI, CHSP, CHEP, CHCM-SEC, [christopher.riccardi@providence.org](mailto:christopher.riccardi@providence.org)**

Chris is the Emergency Preparedness and Project Coordinator for Providence Little Company of Mary Medical Center Torrance and Project Management Consultant at CHOC in Orange. His responsibilities include oversight of the hospital's management of the federally-funded hospital preparedness program, decontamination team and development of various hospital training programs related to disaster preparedness and emergency management. Chris is also a BLS instructor educating the community hospital staff in CPR and a faculty member at the American Heart Association Training Center. Chris is proud to be a board member of COPE-Preparedness which is a San Pedro/Harbor Area not-for-profit community organization "promoting emergency preparedness through proactive community outreach."

**CHRIS SANDOVAL, R.N., MICN, [csandoval@dhs.lacounty.gov](mailto:csandoval@dhs.lacounty.gov)**

Chris is a Disaster Program Manager with the L.A. County EMS Agency Disaster Services Section. His responsibilities include disaster preparedness for clinics, long-term care and dialysis programs. Chris has worked in emergency medical services as a registered nurse for the past 19 years and MICN for 16 years. He was a primary instructor at the J. Michael Criley Paramedic Training Institute for over 10 years. Chris maintains his ACLS and BLS Instructor certification and continues teaching EMT training at L.A. Harbor College.

**STEVEN STORBAKKEN, M.B.A., CHEP, CHSP, CHEM, CHPA, HACP, [steven.storbakken@pvhmc.org](mailto:steven.storbakken@pvhmc.org)**

Steve is the Director of Environmental Safety and Disaster Resource Center Coordinator for Pomona Valley Hospital Medical Center. He is the former Emergency Preparedness Director for the Rancho Region of the American Red Cross. He is currently looking into PHD programs in emergency management, has a master's degree in business administration, an undergraduate degree in health care management, and an associate degree in criminal justice administration. He is currently certified in Hospital Safety, Emergency Preparedness, Environmental Safety, Protection Administration, and

Hospital Regulatory Compliance and has completed FEMA's Professional Development and Master Exercise Design Courses. Steve is a recipient of Providence's Stewardship, Red Cross's Golden Beach and California Institute of Technology's Shoemaker Awards.

**TAMIZA TEJA, M.P.H., CPH, [tzteja@fusionperformancellc.com](mailto:tzteja@fusionperformancellc.com)**

Tamiza provides expertise in health-related emergency management to hospitals, clinics, health systems, public health departments, and other health entities, and has acted as a liaison between them. Tamiza has served as a subject matter expert, trainer, and provided technical assistance on a variety of issues including HICS and PHICS, CBRNE and natural disasters, pandemic influenza, mass fatality, plans, trainings, drills and exercises, and other issues related to emergency management programs. She has worked with local and state entities in urban and rural areas. Tamiza serves as a co-hospital Preparedness Program Coordinator for HASC. Her interest in international health and disaster relief stems from her service as a Maternal and Child Health Peace Corps Volunteer in Morocco.

**RYAN TUCHMAYER, M.P.H., EMT, [Ryan.Tuchmayer@cshs.org](mailto:Ryan.Tuchmayer@cshs.org)**

Ryan is the Disaster Resource Center Coordinator for Cedars-Sinai Medical Center. He organizes the medical center's preparedness and response efforts and provides multiple training opportunities, including decontamination training. He also serves as a liaison between umbrella hospitals, clinics, and pre-hospital providers in the western region of L.A. County. Ryan is a member of the Los Angeles County Disaster Medical Assistance Team (DMAT CA-9) and the National Medical Response Team (Western), and he has deployed for exercises and disaster events, including hurricanes Katrina and Rita. He also served as an EMT and Team Coordinator for his college's Emergency Response Team. Ryan holds a B.A. in psychology from Pitzer College in Claremont and a master of public health in community health sciences, with an emphasis on disaster public health, from UCLA.

**ANDREW WARD, [andrew.ward@providence.org](mailto:andrew.ward@providence.org)**

Andrew is the Hospital Preparedness Program Coordinator for Providence Health and Services, Valley Service area. His primary area of responsibility is Providence Tarzana Medical center, but he also shares disaster preparedness responsibilities at Providence Saint Joseph and Providence Holy Cross. He has helped implement an ED disaster training program at Saint Joseph, and teaches decontamination and evacuation at all three facilities. Andrew has almost 20 years of combined experience working as an ER Tech and as an EMT and Paramedic in the L.A. County area and has served on an ED Decon and disaster response team. He received his paramedic training at UCLA Daniel Freeman in 2002. He is also a member of the Encino Chamber of Commerce Disaster committee and sits on the safety and disaster preparedness committees for all three VSA hospitals.

**CHERYN WATKINS, R.N., BSN, PH, [chwatkins@dhs.lacounty.gov](mailto:chwatkins@dhs.lacounty.gov)**

Cheryn is a Homeland Security Grant Coordinator with the L.A. County EMS Agency Disaster Services Section. Her responsibilities include vetting and coordinating medical requests for grant submissions, submitting grant applications and reimbursements, and monitoring/auditing equipment/supplies purchased with grant funds. She also works with the National Disaster Medical System on their Incident Response Coordination Team and as a flight nurse with the U.S. Air Force. Cheryn has more than 10 years of experience as a registered nurse and over 14 years deploying around the world for disaster and humanitarian responses. She joined the EMS Agency in 2011.

**MILLICENT WILSON, M.D., [milwilson@dhs.lacounty.gov](mailto:milwilson@dhs.lacounty.gov)**

Millicent is an Emergency Medicine Physician and a Disaster Training Specialist for L.A. County's EMS Agency. She provides education, training and strategic planning in all aspects of Bioterrorism and Disaster Preparedness. She is an on-call physician for the Los Angeles County Medical Alert Center serving a county of approximately 10 million residents. In addition to writing disaster preparedness policy for the county, Millicent also serves on numerous local, state and national committees including the Bioterrorism Hospital Preparedness Planning Committee, the Pediatric Advisory Committee and the Mass Medical Care clinic workgroup for the CDC. She is also the program manager for the Pediatric Surge Program, as well as the Medical Advisor for the Los Angeles County Disaster Healthcare Volunteer (DHV) Surge Unit.