



## HASC Member Hospitals Sought for Participation in Southern California Operating Room Excellence Initiative

HASC is seeking hospitals to participate in the Southern California Operating Room Excellence (SCORE) Initiative, an intensive, nine-month program focused on improving the culture and operational efficiencies within the perioperative services area of hospitals.

SCORE is a results-oriented program designed to give hospitals the practical tools and skills needed for creating and sustaining effective, high-reliability processes within operating rooms. Through skills enhancement and the implementation of Lean improvement tools, SCORE increases levels of patient safety and reliability while reducing operational costs.

Participation in the SCORE initiative gives facilities the ability to identify and correct operational inefficiencies as well as create and sustain a lasting culture of patient safety. With a projected 5-to-1 return on investment, the SCORE initiative will provide participants with targets, benchmarks, assessments, educational and best-practice networking sessions, on-site training workshops and consultative support.

Included in the project are:

- Six general learning and educational sessions for hospital teams
- A one-week on-site analysis and consultative program for each participating facility
- On-site Crew Resource

Management in Healthcare Training Workshop

- Human Factors in Healthcare Workshop participant kits
- Leadership in the OR High Reliability Webinar Training Series
- High Reliability Learning Series Library Reference Set
- Creation of local OR Process Improvement Roadmap Tool

Participation in the nine-month program is available to HASC members at a rate of \$45,000 per hospital. This represents a 60 percent savings for HASC members.

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## Register Today for Oct. 13 Bundled Payments Program

Tomorrow is the last day to get the early bird rate for the *Bundled Payments/Centers for Medicare & Medicaid Innovations* (CMMI) program on Thursday, Oct. 13, 12 to 4 p.m. This must-attend program, presented by HASC and experts from Thomson Reuters, will address the key points behind the CMMI programs and provide insight into the application process.

Jim Doty, founder of The Camden Group, and Steven Wallin, former executive director of Tulane University Medical Group, have

just been added to the faculty. The agenda will cover:

- Four CMMI models
- Managing risks and maximizing rewards
- Key analytics used to evaluate opportunities and risks
- Potential model strategies
- How to gauge your physician integration readiness in order to implement these programs (added bonus)

Find out more about whether this health care reform pilot program is for you before letters of intent are

due on Nov. 4. Seating is limited, so register for the session today at <http://www.cvent.com/events/bundled-payments-for-care-improvement-initiative/registration-c450b90cd1e44339bb68e8a3063e2204.aspx>.

Early birds pay \$99 per member registrant prior to Oct. 6. After Oct. 6, the cost is \$129 for members and non-members at any time.

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## Early Bird Registration Rate for Managing Grief Seminar Is Oct. 7

The early bird rate for *Managing Grief in the Workplace*, a seminar by HASC and the Healthcare Human Resources Management Association of California, is \$200 by Oct. 7. The regular fees are \$220 for HASC/HHRMAC members and \$198 for additional colleagues. The program will take place Wednesday, Nov. 16 at Good Samaritan Hospital - Mosley-Salvatori Conference Center. The registration deadline is Nov. 9. For online registration, please visit <http://www.cvent.com/d/zcqjz7>.

This one-day seminar is designed

to offer those individuals responsible for providing bereavement services with information on the various symptoms and stages of grief and how an organization should respond proactively and compassionately to the bereaved worker.

Program participants will attain the following key objectives:

- Understand the organizational impact of grief
- Define grief and bereavement and identify the various phases and dimensions
- Develop self-awareness regarding cultural values and beliefs about

death and grief

- Define the role of the human resources department and its response to the grieving worker

Featured topics for this event include:

- When Grief Touches Your Workplace
- Symptoms and Stages of Grief
- Cultural and Diversity Considerations
- HR's Role and Response to Grief
- Best Practices Panel - The HR Perspective

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## Hospital Balanced Scorecard Webinar Is Set for Nov. 9

Ensure your hospital is doing the right things instead of just doing things right. HASC, in partnership with iVantage, is hosting a webinar on Wednesday, Nov. 9 at 1 p.m. to introduce the first hospital ratings system to address the new challenges required by health care reform.

Called the Hospital Strength Index™, the strategic planning tool is designed to deliver hospitals a

balanced scorecard and comparable rating of their performance, and offers hospital executives, trustees and boards of directors an objective way to measure their relative performance among their competitors and across 56 different performance metrics, including a unique set of measures rating Market Strength, Value-based Strength and Financial Strength.

HASC is providing complimen-

tary customized scorecards for attendees that can be analyzed during the demonstration on Nov. 9. Register for the webinar and request your complimentary report today at <https://www2.gotomeeting.com/register/470820786>.

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## Join HASC on Facebook, Twitter and LinkedIn

Join HASC on Facebook at <http://www.facebook.com/pages/Hospital-Association-of-Southern-California>.

Visit HASC on Twitter at <http://twitter.com/socalhospnews>.

Visit HASC on LinkedIn at [www.linkedin.com/company/hospital-association-of-southern-california](http://www.linkedin.com/company/hospital-association-of-southern-california).

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## Associate Member Luncheon Focuses on Future of Health Care

Nearly 30 associate members attended HASC's annual Associate Member Luncheon on Friday, Sept. 30 at the HASC-LA Office to hear about the future of health care from HASC staff.

Jim Barber, president and CEO of HASC, presented an overview of the health care environment, touching on the need for better physician alignment, clinical integration and improved productivity in order to meet the demands of reform.

Jim Lott, HASC's executive vice president, provided an update of the recent legislative session highlighting recent hospital gains, including approval of the hospital fee program, delay in implementing seismic safety regulations and other key concerns.

Mark Gamble, senior vice president and chief operation officer, introduced new HASC services

including Lodestone Data Connect, Southern California Operating Room Excellence initiative, and Institute for Performance Excellence.

The luncheon is an annual event where associate members get an insider's look at issues concerning hospitals and an opportunity to voice concerns about their changing role in the industry.

Associate membership offers non-hospital organizations--such as consulting firms, architectural groups, law firms and education organizations--opportunities to expand their network and access essential industry resources. For more information, view the presentation at [http://www.brain-shark.com/HASC/Associate\\_Membership](http://www.brain-shark.com/HASC/Associate_Membership).

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Top photo: Al Scherlie, principal, Buck Global Investment Advisors, and Martha Spano, principal, Buck Global Investment Advisors.

Above: Jesse Robertson, RTKL Associates, and Diana Hilberman, UCLA School of Public Health.

## Executive Forum on Lean Transformation Was A Success

The HASC Institute for Performance Excellence and the UCLA School of Public Health hosted an executive forum last week titled *Achieving Performance Excellence through Lean Transformation*.

The session focused on how Lean principles can help executive

teams to enhance their organizations' value proposition and develop a continuous improvement culture that drives innovation, executes strategy successfully, improves financial performance, and achieves greater customer satisfaction. The event featured dynamic, interactive sessions

focusing on how leading health systems are achieving these results through the deployment of Lean.

More than 50 attendees from HASC member hospitals throughout the region attended this forum.

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