



# HASC Briefs

## CalOptima Budget Ensures No Provider Cuts Until January 2012

The CalOptima Board approved an interim Medi-Cal budget for the period of July – December 2011 last week, putting the Board on record to not implement provider cuts until January 2012. The hospital impact of proposed cuts, not to occur until January, would apply to outpatient services and the imposition of co-pays for emergency room and inpatient services. However, outpatient

cuts are expected to be negated by the passage of the hospital fee bill, SB 335. And co-pays may be off the table if the Centers for Medicare & Medicaid Services (CMS) does not approve them and/or a recent Appellate Court decision in an Arizona case applies.

The CalOptima Board action provides time for physicians, medical groups and hospitals to work

together and with CalOptima staff on budget strategies. HASC had requested a 30-day delay in the adoption of this interim budget; however, the manner in which the interim budget was approved (through December only) addresses the hospitals' concerns.

**Contact:** Julie Puentes  
(714) 663-0294,  
jpuentes@hasc.org

## Hospital Emergency Codes Updated

The HASC Safety and Security Committee met recently to discuss updating the emergency codes for health care organizations. Among the notable changes, Code Silver was updated to include a person with a weapon, an active shooter and/or a hostage situation.

Developed by HASC in 2000, the hospital emergency codes provide guidelines for appropriate responses in the event of a variety of emergencies within a hospital or health care

facility. They are intended to convey essential information quickly and with minimum misunderstanding to staff, while preventing stress or panic among hospital visitors.

A statewide survey of hospital emergency codes completed in August will help to identify trends and best practices for future updates. The survey results will be reviewed at a workshop, *Active Shooter — Steps to Mitigate Harm*, scheduled for Sept. 21. The work-

shop follows the *Disaster Planning for Hospitals Conference* Sept. 19-20 in Sacramento.

For more information about emergency codes, download *Health Care Emergency Codes: A Guide for Code Standardization* and other safety resources at <http://www.hasc.org/post/emergency-codes>.

**Contact:** Aviva Truesdell  
(213) 538-0710,  
atruesdell@hasc.org

## CHPAC and HASC to Host Disney Reception Sept. 27

Hospital executive members in the HASC region are invited to attend a President's Club reception hosted by California Hospital Association Political Action Committee and HASC on Tuesday, Sept. 27, from 5:30 to 8 p.m. The event will be held at Napa Rose Restaurant located in Disney's Grand California Hotel at 1600 Disneyland Drive in Anaheim, and is complimentary for all individual and corporate CHPAC

President's Club members.

Please RSVP at (916) 552-7533 or [chapac@calhospital.org](mailto:chapac@calhospital.org), and visit <http://www.calhospital.org/public/chpac-hasc-disney-land-reception> for more information.

**Contact:** Jennifer Bayer  
(213) 538-0730, [jbayer@hasc.org](mailto:jbayer@hasc.org)

## Space Still Available for Sept. 26 Disclosure Seminar

Register now for *Sorry Works! Disclosure, Apology & Relationship: Prevent Medical Malpractice Claims* at <http://www.brainshark.com/HASC/sorryworks>. This half-day program presented by HASC will take place Monday, Sept. 26 at Pomona Valley Hospital Medical Center.

The program will focus on how post-adverse event communication drives success of health care organizations and professionals from a liability risk perspective. Attendees will hear about the liability landscape for 2011 and will learn

“how” to disclose. The program will specifically cover who should disclose, when disclosure should be made and what should be said. It includes video presentations showing positive and negative examples of disclosure and provides opportunities to role-play potential scenarios.

Participants will learn to use skills and strategies to enhance post-adverse event communication; will hear about the disclosure continuum; and will learn the difference between “sorry” and “apology.”

The course will be taught by

Douglas B. Wojcieszak, a disclosure training consultant and creator of the Sorry Works! Coalition, a national organization advocating full disclosure as a middle-ground solution to the medical malpractice crisis; and Peter A. Schwartz, MD, of Stevens & Lee, who assists the firm’s health care medical malpractice defense lawyers with clinical case analysis.

Program cost is \$165 for HASC hospital members and \$195 for non-members.

**Contact:** Jamila Mayers  
(213) 538-0739, [jmayers@hasc.org](mailto:jmayers@hasc.org)

## Executive Forum on Lean Transformation Set for Sept. 28

The HASC Institute for Performance Excellence and the UCLA School of Public Health are hosting an executive forum titled *Achieving Performance Excellence through Lean Transformation* on Wednesday, Sept. 28 at the Westin Bonaventure Hotel.

Lean principles can help executive teams to enhance their organizations’ value proposition and develop a continuous improvement culture that drives innovation, executes strategy successfully, improves financial performance, and achieves greater customer satisfaction. This event will feature dynamic, interactive sessions focusing on how leading health systems are achieving these results through the deployment of Lean.

The keynote speaker will be Christina St. Martin, Vice President of Performance Excellence, Stanford Health System. Sessions include the fol-

lowing topics and speakers:

- *Welcome and Introductions:* Jennifer Wortham, Dr.PH, Executive Director, Institute for Performance Excellence
- *The UCLA “Lean” Operating System:* Dr. David Feinberg, MD, MBA, Chief Executive Officer, UCLA Health System
- *Keynote Presentation - Lean Leadership:* Christina St. Martin, Vice President of Performance Excellence, Stanford Health System
- *Building a Lean Culture:* Sandy Smith, Sr. Vice President, Facilities, Construction and Operations, Hoag
- *Balancing the Lean Portfolio:* Duane C. Rogers, PMP, CHC, Director, Performance Improvement, Kaiser Permanente, Northwest Region
- *Panel Discussion* Steve Brandt, Director, Lean Six Sigma, Huntington Hospital

Doug Gunderson, Executive Director, Inter-operative Services, UCLA Health System  
Felipe Osorno, Executive Director, Performance Excellence, UCLA Health System  
Christina St. Martin, Vice President of Performance Excellence, Stanford Health System  
Duane C. Rogers, PMP, CHC, Director, Performance Improvement, Kaiser Permanente, Northwest Region  
• *Closing Remarks:* Michele Graynor, Vice President of Hospital Operations and Performance Excellence, HASC

The forum will take place from 12 p.m. to 5 p.m.; the cost for HASC members is \$45.

Please visit [www.cvent.com/d/3cq7yl](http://www.cvent.com/d/3cq7yl) for online registration.

**Contact:** Jamila Mayers  
(213) 538-0739, [jmayers@hasc.org](mailto:jmayers@hasc.org)

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**Contact:** Denise Barrett, (213) 538-0728, [d Barrett@hasc.org](mailto:d Barrett@hasc.org)