



## News

### Hospital Leaders, Emergency Staff Invited to Business Continuity Planning Session

The Los Angeles County Emergency Medical Services Agency invites hospital CEOs and other C-suite representatives, as well as emergency/risk management staff and IT recovery planners, to attend *Integrating Business Continuity Planning Into Your Emergency Management Program* on Thursday, Sept. 13 in Carson.

The program is part of the federal Hospital Preparedness Program's *Healthcare Preparedness Capabilities: National Guidance for Healthcare System Preparedness*. This guidance identifies eight capabilities that serve to guide prepared-

ness strategies and promote prepared and resilient communities.

The Sept. 13 workshop will be facilitated by Wakefield Brunswick and will cover business continuity principles and processes specific to health care organizations. Participants will hear about lessons learned from other health care facilities and will receive tools and materials to assist their own organizations with developing or enhancing business continuity plans.

The morning session is designed for senior hospital leadership. A hospital executive with firsthand experience leading during a crisis will

share how to reduce risk and strengthen your hospital's capacity to continue operations during and after a disaster. Attendance for the morning session (9:00 to 11:30 a.m.) is limited to four persons per facility.

Emergency/risk management and IT staff can attend the entire day. The afternoon session (9:00 a.m. to 5:00 p.m.) is limited to two persons per facility.

The workshop will take place at Carson Center, 801 E. Carson St. Register by Aug. 29; email [ocastro@dhs.lacounty.gov](mailto:ocastro@dhs.lacounty.gov).

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### 2013 SCPS Colloquium Announces Call for Presentation Proposals

The 5th Annual Southern California Patient Safety Colloquium will offer a comprehensive look at "What's Best & What's Next" in quality and patient safety. Senior leaders, physician champions, clinical experts and others are invited to demonstrate

how their team, program or organization is thriving as one of this year's breakout session presenters.

The conference planning committee encourages proposals from organizations representing diverse points of view on how to deliver exceptional quality care to patients,

families and the communities served. Visit [www.hasc.org/2013Colloquium](http://www.hasc.org/2013Colloquium) for more information about the event or download the formal Request for Proposal.

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### 3rd Annual Administrative Professionals Forum, Sept. 21

Connect with colleagues from around the Southern California region at the 3rd Annual Administrative Professionals Forum, Friday, Sept. 21 at the

HASC Los Angeles Office. This interactive forum and luncheon will provide an overview of HASC products and services, plus new insight into what current health

care public policy means for HASC member hospitals.

Tentative topics and presenters include:

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## Events

### Fall Lean Practitioners Course: Your Chance to Become a Change Agent

Eager to learn how to become a change agent in your organization? Lean practitioners, who are powerful change agents, develop solutions for fast, effective organizational improvements—an increasingly valuable trait in today's changing marketplace.

HASC, in collaboration with the Institute for Performance Excellence and the University of California Los Angeles, School of Public Health, presents an exciting, in-demand Lean course. The fall session will take place Sept. 7, 14, 21 and 28 at College Hospital

Costa Mesa.

Designed specifically for health care professionals, this four-session workshop provides a comprehensive introduction to Lean tools proven to eliminate waste, reduce costs, improve quality, and deliver greater value to organizations. Each session incorporates real-world simulations and exercises. Qualified participants may enroll for the Lean Practitioners Certification Exam at UCLA Extension after completing the course.

The dynamic session will offer

the chance to:

- Learn to conduct a localized lean project.
- Use lean tools to support and develop improvement activities to support the organizations.
- Apply lean tools and techniques following the DMAIC method to resolve process related issues.
- Build lean improvement pathways.

Visit <http://www.hasc.org/lean-event/lean-practitioners-course-0> for more information and to register.

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### Advanced Lean Six Sigma Begins Sept. 17

Lean practitioners can learn to develop and enhance their leadership capabilities and gain a deeper understanding of Lean Six Sigma concepts, tools and statistical methods with this much anticipated advanced course for Lean practitioners. Presented by HASC in collaboration with the Institute for Performance Excellence, *Advanced Lean Six Sigma Concepts* builds competencies across the advanced tools of DMAIC with a special focus on data analysis using Minitab statistical software.

The five-session course will take place Sept. 17-21 at Methodist

Hospital of Southern California.

Learn to manage organizational-wide Lean Six Sigma projects, advise management on how to plan and execute a Lean Six Sigma strategy, and mentor Lean Six Sigma practitioners—all from certified Lean experts. Participants will learn to carry out a detailed risk analysis and develop a mitigation strategy, as well as apply Lean management tools and develop and execute sustainable control plans.

Prerequisites include: HASC's Lean Practitioners course or equivalent; HASC's Intermediate Data Management course, or a universi-

ty-level or other formal statistical course(s), or previous Black Belt Six Sigma education (to be verified); proficiency with Minitab and Excel, and a working copy of Minitab to be installed on student's computer.

The course is \$1,500 for HASC members and \$1,750 for non-members.

For more information and registration, go to <http://www.hasc.org/lean-event/advanced-lean-six-sigma-concepts-1>.

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### Save the Date: 2013 HASC Hospital Health Care Provider Wellness Conference

Wellness matters. Learn about the impact employee health can have on your organization's long-term success at the 3rd Annual HASC Health Care Provider Wellness Conference, June 13-14, 2013, at The Westin San Diego.

Mark your calendar and join executives and worksite wellness champions as they examine the ROI of employee health programs and strategies for cultivating a successful culture promoting better health, increased productivity and

lower costs.

For more information, please contact Karen Ochoa at (213) 538-0765, [kochoa@hasc.org](mailto:kochoa@hasc.org). Potential sponsors can contact Lu-Shonda Johnson Wilson at (213) 538-0705 or [lsjohnson-wilson@hasc.org](mailto:lsjohnson-wilson@hasc.org).

## Featured Services

### ReddiNet Launches Upgraded MCI and Messages Modules

ReddiNet launches its new Mass Casualty Incident (MCI) and Messages Modules this month, the first major feature upgrade to the product in two years. These modules enhance data gathering and resource decisions during large or small incidents, saving ER staff time when responding to an incident.

The modules were completely redesigned using a customer-cen-

tric approach. In addition to feedback sessions where hospitals described their evolving emergency response challenges, members worked in the lab with the ReddiNet technical team in development sessions and testing. There the “intuitive-user” experience was fine-tuned for a streamlined, more manageable network.

Feedback from the first training

sessions has been enthusiastic about the efficiency, ease of use and improved functionality of the new modules. Improving response time and helping save lives through emergency medical communications has been ReddiNet’s mission in its 25+ year history, and that tradition proudly continues.

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### AllHealth, Inc. - Supporting Business Partnerships for Hospitals

AllHealth, Inc.’s portfolio of products and services for hospitals centers around one key theme: improved patient care. AllHealth, Inc. is a wholly owned subsidiary of HASC and continuously strives to include value-added services for HASC members.

Current services include:

- *Professional Data Services (PDS)* - A web-based tool providing hospital market intelligence and revenue management based upon paid claims data.
- *CalChamber* - CalChamber's partnership with AllHealth, Inc. allows HASC members access to

California-specific labor law compliance, training, and HR best practices tools at a 15 percent discount.

- *Commerce Bank* - Automated payments to vendors; offers revenue share back to participating hospitals.
- *ShiftWise* - ShiftWise provides Software as a Service, a workforce management solutions for health care organizations and hospital associations across the country.
- *The CapEx Group* - An innovative retirement plan for executives and physicians.
- *Pre-Employ.com* - Get the infor-

mation you need about potential employees with a suite of innovative employee screening solutions from HASC and Pre-Employ.com.

- *Verge Solutions* - Verge Solutions creates web-based software to help simplify the processes of regulatory compliance, committee meeting management and physician credentialing.

For more information, please visit [www.allhealthinc.com/](http://www.allhealthinc.com/).

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*Admin Forum*

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- *Health Care Reform Status Update* by Jennifer Bayer, VP, External Affairs
- *Project/Change Management*

*Overview* by Jennifer Wortham

- *Next Practices* – Where do we do go from here with the tools we have today? by Jan and Neal Palmer, PhD, of the Communication Excellence

Institute

Space is limited, so reserve your spot today. Breakfast and lunch will be provided.

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## Join HASC Online

**Facebook:** <http://www.facebook.com/pages/Hospital-Association-of-Southern-California>

**Twitter:** <http://twitter.com/socalhospnews>

**LinkedIn:** <http://www.linkedin.com/pub/hospital-association-of-southern-california/33/95/5b8> and <http://www.linkedin.com/company/hospital-association-of-southern-california>