



# HASC Briefs

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A report from the *2014 HASC Workplace Wellness Survey* shares with member hospital participants benchmark information detailing emerging trends in employer-sponsored wellness programs for health care organizations in California. Survey sponsors include Anthem Blue Cross, Keenan and HASC. The survey was created by FutureSense, Inc. in conjunction with the HASC Wellness Taskforce.

The types of organizations included in the survey are: general acute-care hospital/medical centers, psychiatric hospitals, ambulatory medical clinics, ambulatory surgery centers, skilled nursing facilities, rehabilitation hospitals, heart hospitals, orthopedic hospitals, children's hospitals, continuing care retirement communities, and assisted living facilities. The survey explores strategy, design, objectives, incentives, measurement, evaluation and communication to provide insights into how these organizations implement and evaluate strategic wellness initiatives.

Most respondents in this inaugural survey (92 percent) offer a wellness program of some sort, reflecting the growing trend in the prevalence of

wellness programs among health care organizations. Shifting regulations via the implementation of the ACA will further support wellness programs centered around prevention.

As interest in wellness programs continues to grow, program effectiveness and viability have become important points of focus. Some of the key issues include measuring the savings in health care costs and demonstrating evidence of improved employee health.

Of particular note in this survey is the lack of evaluation of the wellness program to determine ROI. In this study, only 47 percent of respondents formally evaluate the ROI of their wellness program and of those employers, only 64 percent conduct any kind of evaluation annually.

Invitations to participate in the study were sent to 384 health care organizations, of which 90 participated.

Look for an upcoming *Briefs Focus* with more detailed results from the survey coming soon.

**Contact:** Teri Hollingsworth  
(213) 538-0763, [thollingsworth@hasc.org](mailto:thollingsworth@hasc.org)

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## Los Angeles EDs Should Be Receiving Safe Pain Medicine Prescribing Handouts and Toolkits

In an effort to have all emergency departments in Los Angeles County use the patient handout *Safe Pain Medicine Prescribing in Emergency Departments*, the Los Angeles County Prescription Drug Abuse Medical Task Force sent a shipment earlier this month of the following two documents:

A two-month supply of the patient handouts for use in your emergency department. Please be on the lookout for this and let us know if you do not receive the handouts by June 20. Also, if it will take additional time for you to gain permission to use the handout, please store the handouts until you are ready to use them. We highly encourage you to begin using the handout within 30 days of receiving the shipment so that all EDs in the county are proceeding ahead on this at the same time. Please email us to let us know about your experience in using the patient handout.

By a separate shipment, we are also mailing you a toolkit, which is a notebook full of information that will be useful to you as you begin to use the patient handout. We are sending one copy of the toolkit to each hospital. Again, let us know if you do not receive the toolkit by June 20.

A final electronic version of the patient handout in both English and Spanish version is available for you to print additional handouts once your two-month supply runs out. We recommend that you print

## ReddiNet Mobile App to Go Live July 1

ReddiNet demonstrated its upcoming new Mobile App in iOS and Android Platforms at the Emergency Medical Services Administrators Association of California Conference May 28 and 29 in San Diego. This new application will go live on July 1, 2014.

ReddiNet Mobile App connects health care responders anywhere. It's secure, reliable and user friendly, providing real-time operational and clinical compliance data at your fingertips via Apple and Android mobile devices.

**Contact:** Soraya Peters  
(213) 538-0790, [speters@hasc.org](mailto:speters@hasc.org)



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the English and Spanish versions back-to-back. Feel free to print in either a full 8.5x11 size or in a 5.5 x 8.5 (half-page) size, as you prefer.

The coalition is also developing a website that includes electronic copies of all the information contained in the toolkit, including the patient handout, as well as additional resources and information. The website should be completed in the very near future and we will let you know when it is operational: <http://www.LASafePainPrescribing.org>.

The Los Angeles County Prescription Drug Abuse Medical Task Force is a coalition of stakeholders that includes the California American College of Emergency Physicians, LA County Medical Association, the Hospital Association of Southern California, LA County Department of Public Health, LA County Department of Health Services and Kaiser Permanente.

**Contact:** Jaime Garcia, (213) 538-0702, [jgarcia@hasc.org](mailto:jgarcia@hasc.org)

## Fast Facts from June 10 Patient Safety First Phase 2 Collaborative Meeting Now Online

At the second Patient Safety First Phase 2 Collaborative Meeting in 2014 on June 10, 142 attendees from 50 hospitals congregated to focus on the theme *Culture Trumps Strategy: Digging Deeper*.

The latest Fast Facts from this meeting are available online at [www.hasc.org/sites/main/files/file-attachments/fast\\_facts\\_061014.pdf](http://www.hasc.org/sites/main/files/file-attachments/fast_facts_061014.pdf).

Topics and speakers included:

*The Hospital's Role in Safe Prescribing-Focus on the ER*—Maureen McCollough MD, FACEP, Associate Professor of Emergency Medicine, UCLA School of Medicine

*Reducing Harm Across the Board-Strategies and Resources from our Partners in CalHEN*—Bonnie Zell, MD, MPH, Executive Director of Clinical Improvement, CalHEN/HQI, and Patricia Kirmon RN, BSN, MSM, CPHQ, Clinical Improvement Advisor, CalHEN/HQI

*Cultural Diversity and the Patient Experience*—Boris Kalanj, MSW, Director of Cultural Care and Experience, HQI

*California Hospital Patient Safety Organization (CHPSO) "Safe Tables"*—Rhonda Filipp, RN, MPA, Director of Quality and Patient Safety, CHPSO/HQI, and Claire Manneh, MPH, Project Manager, CHPSO/HQI

Four clinical breakout sessions were attended by the hospitals' respective clinical topic leads:

*Surgical Safety*

SAS Implementation Barriers / Strategies

*Sepsis Management*

Protocol Variation and Simulation

Training Outcomes

*HAI - C. Difficile*

HAI Prevention - Focus on C. Difficile  
*Perinatal Safety*

Addressing and Decreasing NTSV

C- Sections

**Contact:** Julia Slininger  
(213) 538-0766, [jslininger@hasc.org](mailto:jslininger@hasc.org)

## Registration Now Open for Fall LEAD Academy—Session 1 Begins July 18

Are you looking to enhance your leadership skills and take them to the next level? Sign up now for LEAD Academy, an intensive six-day, 12-module training experience using innovative tools and experiential learning to empower recently hired, newly appointed or previously untrained health care leaders to better understand and use their strengths.

The Fall Session begins July 18 with the topics *From Peer, to Manager, to Leader* and *Leading People Differently*. *From Peer, to Manager, to Leader* will

examine what successful leadership, management/supervision looks and sounds like. In *Leading People Differently*, learn how to develop improved relationships with employees who have a different "style."

Designed for health care supervisors and managers, LEAD is built on the underlying principle that effective leadership requires productive relationships to support excellence in patient care, sustainable business objectives and a safe patient environment.

This first session takes place at USC Verdugo Hills Hospital in Glendale, July 18, 8 a.m. to 5 p.m.

For the full brochure, go to <http://www.hasc.org/sites/main/files/file-attachments/leadbroch2014springandfall.pdf>. Register online today at <https://www.signup4.net/Public/ap.aspx?EID=2014176E>.

**Contact:** Jamila Mayers  
(213) 538-0739, [jmayers@hasc.org](mailto:jmayers@hasc.org)