



# HASC Briefs

## ReddiNet Routed Injured to Care on Dark Day

### In This Issue:

Annual Tours Connect HASC Staff to Hospitals	2
Study: Uninsured Can Complete IV Antibiotic Treatments	2
Costs Guru Lee to Present at Annual Meeting	3
MCAG is Aboard as Endorsed Business Partner	3



A resident placed flowers at a memorial for victims of Dec. 2's mass shooting in San Bernardino earlier this month. (San Bernardino County Sheriff's Department photo)

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The HASC-developed ReddiNet® emergency communications system played a critical response role during the San Bernardino mass shooting on Dec. 2.

The San Bernardino County Fire Communications Center used the system to flash an alert to hospitals shortly after 11 a.m. “\*\*MASS SHOOTING\*\*,” the message said. “THIS IS NOT A DRILL.”

ReddiNet polled close to a dozen hospitals on their ability to accept casualties. Most of the 23 injured went to trauma centers at Loma Linda University Medical Center, Arrowhead Regional Medical Center and Riverside County Regional Medical Center.

The system provided reliable real-time in-

formation, supporting first-responders and managers who were facing a worst-case scenario.

“ReddiNet performed well for the entire region,” said Tom Lynch, who oversees the Inland Counties Emergency Medical Agency. “All the hospitals stepped up and reported so it was easy to see capacity in the EDs.”

Training with ReddiNet, which includes repeated mass-casualty incident (MCI) drills, ensured that patients were transported and treated without delay. A total of 14 victims perished at the scene, but all medical evacuees survived.

While one of its function is to provide available ED and resource capacity, ReddiNet also helped managers locate patients

**See “Response,” on page 3**

## Tours Connect HASC Staff to Hospitals



Children’s Hospital of Orange County Chief Government Relations Officer Jena Jensen (right) escorted a HASC group on a Dec. 8 tour of the facility. (HASC photo)

Approximately 50 HASC staff received a guided tour of Children’s Hospital of Orange County in the city of Orange on Dec. 8

The visit brought association staff through the facility’s gleaming 2013 Bill Holmes Tower and into contact with the energy — and gravity — of hospital life.

“It’s important to stay connected to our mission,” Teri Hollingsworth, the association’s vice president of human resources services said. “All of us at HASC work to

support the hospitals, and there’s no better way to keep focused than to visit a facility, walk the halls and meet the people.”

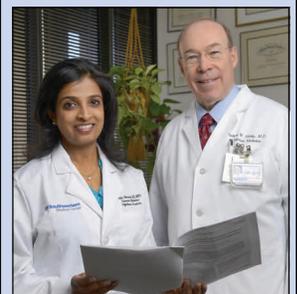
The visit was the latest in a string of annual tours that exposes HASC staff to the association’s diverse group of member hospitals. Past tours have explored Martin Luther King, Jr. Community Hospital, Olympia Medical Center, Providence Little Company of Mary Medical Center Torrance and UC Irvine Health.

“These tours provide HASC staff, managers and executives the opportunity to connect what we do at the association through to the patient care provided by our members,” explained Mark Gamble, the association’s senior vice president and chief operating officer.

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### **Study: Uninsured Can Complete Treatments**

Uninsured patients can safely self-administer long-term intravenous antibiotics, freeing hospital beds and restoring independence, a UT Southwestern Medical Center team reports in the journal PLOS Medicine this week.



Drs. Kavita Bhavan and Robert Haley led the study.

“This really taps into human potential, giving a voice to the uninsured at the same time that it offers an opportunity for enormous cost savings to hospitals,” Dr. Kavita Bhavan said.

## Costs Guru Lee to Present at Annual Meeting

Dr. Vivian S. Lee, an expert in determining the exact costs for medical goods and services, is scheduled to speak at the association's 2016 annual meeting.

Lee's work, which has garnered attention from across the country, includes a combination of detective work and computer science.

At the heart of her research is a "Values Driven Outcomes software tool" she helped create at the University of Utah's School of Medicine.

She is scheduled to speak during a 75-minute



Dr. Vivian S. Lee

breakout session on Thursday, April 14.

The 2016 HASC Annual Meeting runs April 13 –

15 at the St. Regis Monarch Beach resort in Dana Point.

Members can book at a discounted rate by submitting registration and payment information by Friday, Feb. 5.

To learn more, and to register, visit [www.hasc.org/2016-hasc-annual-meeting](http://www.hasc.org/2016-hasc-annual-meeting).

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## Response (Continued from page 1)

in other EDs and relay that information to loved ones.

"ReddiNet was a lifesaver," said Connie Cunningham, director of emergency services at Loma Linda University Medical Center. "I was able to respond to anxious family members who wanted to know where their family members were being treated."

A new application called ReddiNet Family Reunification Center will further speed this process, letting multiple agencies track all patient locations (ED and non-ED) during disasters and other incidents.

ReddiNet debuted in

1986, and is today a designated emergency communication system in 15 California counties, covering 63 percent of the state's residents.

The system has provided critical information during other MCIs, including 2008's Chatsworth train collision, February's Oxnard train derailment and November's San Francisco tour bus crash.

ReddiNet is not the only HASC project protecting hospitals in an age of emerging threats. In 2013, the association conducted a full-scale active shooter drill at the old LAC+USC Medical Center. Event

training materials are available on the Hospital Security & Public Safety portion of the association's website at [www.hasc.org/hospital-security-public-safety](http://www.hasc.org/hospital-security-public-safety).

Another HASC initiative focused on hospital security is the association's Security and Safety Committee. The committee meets four times each year to review issues related to the protection of hospital staff, patients and property.

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## MCAG is Aboard as Endorsed Business Partner

Managed Care Advisory Group (MCAG) has joined HASC as an Endorsed Business Partner.

MCAG is a class action settlement recovery service that has delivered more than \$225 million to hospitals and other customers eligible for a share of settlement payouts. The firm's settlement experts continually research the need and eligibility for class actions on behalf of current and potential clients.



MCAG professionals notify clients of opportunities and are able to submit claims without requiring additional client action.

There is no fee for MCAG's services. Services are delivered based on a contingent fee of 20 percent of recoveries.

To sign up for the service, visit <https://settlements.mcaginc.com>. HASC members can enter the code HASC12, click "enroll now" and enter business and contact information.

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